



Subarunet Announcement

To: All Subaru Dealers
From: Subaru of America, Inc.
Date: May 14, 2013

Subject: Update; Subaru Recall Campaign WQI-45: 2013MY Legacy/Outback Steering Column

Owner notification

Affected vehicle owners will be notified by first class mail and email today, 5/14/13. There are 5,379 vehicles affected by this recall.

Vehicle Towing

The letter/email will advise vehicle owners to contact their nearest Subaru dealer to make arrangements to have their vehicle towed at no cost if they prefer not to operate their vehicle until repairs are made. Dealers are requested to assist any customer requesting their vehicle be towed by making the necessary arrangements. Towing can be submitted for cost on the recall claim.

Repair Parts

Part information can be found in the WQI45 Repair Procedure Bulletin posted on STIS. Repair parts are currently available. Parts for all Stop Sale vehicles are shipping today and all other orders are being released daily. It is suggested that parts be ordered at the time a customer contacts a dealer to schedule an appointment. This will ensure the necessary parts are available on the day a customer brings their vehicle in for service.