



**Date:** April 22, 2013  
**To:** Dealer Principal  
Dealer Service Manager  
**From:** Service Operations Department  
**Re:** Notification Letter for Voluntary Safety Recall Campaign # 13V-053

UD Trucks North America has decided that on 2011, 2012, and 2013 UD2600 and UD3300 Model Trucks equipped with an Allison 3000RDS automatic transmission, the snap-ring retaining the transmission oil cooler hose to the transmission cooler may fail and allow disengagement of the hose from the oil cooler. If this happens, an oil leak may occur that can potentially cause a large deposit on the roadway, which may present a hazard to other vehicles.

The following safety recall has been issued by UD Trucks North America to address the issue:

- **Safety Recall 13V-053:** Transmission oil cooler hose retaining ring

As a remedy the transmission oil cooler hoses will be replaced at no charge.

Dealers are requested to proceed immediately to make the necessary repair to the affected vehicles in their inventory.

It is a violation of federal law for a dealer to deliver a new or used motor vehicle covered by a recall notice until the recall remedy has been performed.

Owners of affected vehicles will receive an "Authorization for Recall Notification Service" card. This postage pre-paid card must be filled out correctly and returned to the address on the card indicating whether the vehicle was repaired, transferred, sold, etc. (refer to the UD Warranty Policies & Procedures Manual, Part III, Section 1). For vehicles without an "Authorization for Recall Service" card, check the vehicle identification number with the Vehicle Service Notification screen of the UD IntraNET Warranty Claim System menu.

Federal regulations require that all vehicle lessors must notify all lessees within ten (10) days of receiving this notice.

It is estimated that the repair will take two hours. After the repairs have been performed, please return the postage prepaid "AUTHORIZATION FOR RECALL SERVICE" card to UD Trucks North America Service Operations Department.

All owners of affected vehicles will be notified by mail to schedule an appointment with an authorized UD Truck Dealer to have this safety recall performed free of charge.

Please find the following information enclosed with this letter:

- Recall Bulletin # 13V-053 dated May 1, 2013.
- Customer Notification Letter dated May 1, 2013.
- Computer list with involved VIN's and locations.

Complete details and procedures for this safety recall may be found in Recall Bulletin # 13V-053 issued with this letter. Recall Bulletin # 13V-053 is also posted on the Service website of the UD IntraNET and additional copies of the bulletin are available upon request. Any questions concerning these safety recalls may be directed to the Technical Support Manager or any of the Service Operations staff at UD Trucks North America.

Sincerely,  
**UD Trucks North America**