



LP-Gas Equipment

Emerson Process Management
Regulator Technologies, Inc.

310 East University Drive
McKinney, TX 75069-1872 USA

Date: April 8, 2013
Subject: Fisher Model H732 and H832 Pressure Relief Valves – Voluntary Safety Recall Campaign #13E-014

Dear Distributor:

Emerson Process Management Regulator Technologies, Inc. has decided that a defect which relates to motor vehicle safety exists in the 3” Fisher model H732 and H832 pressure relief valves when operated in certain environments. The stem of the relief valve may fracture, resulting in the upper portion of the stem separating from the valve and being ejected from the tank. This may result in the uncontrolled release of pressurized gas into the atmosphere and also may create a road hazard. The ejected portion of the valve could strike another vehicle and cause personal injury or a vehicle crash. The release of gas could result in personal injury or fire.

In early March 2013, Emerson Process Management Regulator Technologies, Inc. received testing results from vibration studies conducted on actual transport routes where a H732 relief valve reportedly failed. Those test results suggest that roadway rumble strips, which have been used more extensively in certain areas, exert significantly greater forces on the valve which may cause bending stress fatigue in the valve stem over time. Emerson Process Management Regulator Technologies, Inc. has decided based on this recent information to replace all of the subject relief valves as a precautionary measure.

This voluntary recall affects only 3” Fisher models H732 and H832 pressure relief valves in transport applications. These units were manufactured from January 2003 to January 2013.

You should immediately notify all your customers who have purchased 3” Fisher model H732 and H832 pressure relief valves to contact your Company on or after April 8, 2013 to request a replacement H732A or H832A Fisher pressure relief valve which will be provided to them free of charge. If you would rather Emerson Process Management Regulator Technologies Inc. contact your customers, please provide a list of customers, and their contact information, that have purchased H732 and H832 relief valves since January 2003. This information must be received no later than April 11, 2013 so the relief valve owners can be promptly notified.

We have enclosed the following important documents for you to utilize during this process:

- End Customer/Owner Notification Letter and envelopes to be used to communicate this notice to your customers
- Return Goods Authorization (RGA) Instructions for return of unsold or returned relief valves



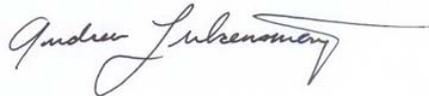
- RGA Form that must be completed for all returns
- H732A/H832A Product Flyer describing the replacement relief valves changes and features.

Please keep a copy of all correspondence relating to this recall, together with any written responses from your customers. In addition, when requested by Emerson Process Management Regulator Technologies, Inc., you should forward copies of all correspondence so that the company can monitor the progress of this recall.

NOTE: It is a violation of federal law for a dealer or distributor to deliver a new motor vehicle or any new or used item of motor vehicle equipment covered by this notice under a sale or lease until the defect has been remedied.

We regret any inconvenience this voluntary recall may cause you. If you have any questions regarding this recall, you may call Emerson Process Management Regulator Technologies, Inc. at (888) 237-1751.

Sincerely,

A handwritten signature in cursive script, reading "Andrew Lukensmeyer". The signature is written in black ink and includes a long horizontal flourish extending to the right.

Andrew Lukensmeyer
Product Safety Officer
Emerson Process Management Regulator Technologies

Enclosures