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Ford Motor Company
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March 26, 2013

TO: All U.S. Ford and Lincoln Dealers

SUBJECT: DEMONSTRATION / DELIVERY HOLD - Safety Recall 13S03
Certain 2012 Model Year Taurus and MKS and 2013 Model Year Explorer Vehicles
Fuel Tank Inspection and Replacement

AFFECTED VEHICLES

Vehicle	Model Year	Assembly Plant	Build Date Range
Taurus	2012	Chicago	July 19, 2011 through January 17, 2012
MKS	2012		July 19, 2011 through January 5, 2012
Explorer	2013		March 12, 2012 through March 15, 2012

Affected vehicles are identified in OASIS. In addition, for a list of vehicles assigned to your dealership, visit <https://web.fsavinlists.dealerconnection.com>. This information will be available on March 26, 2013.

REASON FOR THIS SAFETY RECALL

In all of the affected vehicles, the fuel tank may have an improper weld at the seam. In the event of a severe impact, an improper weld may result in a fuel leak. A fuel leak in the presence of an ignition source may result in a fire.

SERVICE ACTION

Before demonstrating or delivering any of the vehicles involved in this recall, dealers are to perform the following:

- Taurus and MKS vehicles – check the “Mold ID” number on the fuel tank and replace as necessary.
- Explorer vehicles – replace the fuel tank. No inspection is necessary.

This service must be performed on all affected vehicles at no charge to the vehicle owner.

OWNER NOTIFICATION MAILING SCHEDULE

Owner Letters are expected to be mailed the week of April 22, 2013. Dealers should repair any affected vehicles that arrive at their dealerships, whether or not the customer has received a letter.

PLEASE NOTE:

Federal law requires dealers to complete this recall service before a new vehicle is delivered to the buyer or lessee. Violation of this requirement by a dealer could result in a civil penalty of up to \$7,000 per vehicle. Correct all vehicles in your new vehicle inventory before delivery.

ATTACHMENTS

- Attachment I: Administrative Information
- Attachment II: Labor Allowances and Parts Ordering Information
- Attachment III: Technical Information
- Owner Notification Letter

QUESTIONS & ASSISTANCE

Special Service Support Center (Dealer Assistance Only)1-800-325-5621
Special Service Support Center (Parts Ordering)1-800-207-2444

Sincerely,



Michael A. Berardi

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OASIS ACTIVATED?

Yes, OASIS will be activated on March 26, 2013.

FSA VIN LIST ACTIVATED?

Yes, FSA VIN list will be available through <https://web.fsavinlists.dealerconnection.com> on March 26, 2013. Owner names and addresses will be available by May 10, 2013.

NOTE: Your FSA VIN list may contain owner names and addresses obtained from motor vehicle registration records. The use of such motor vehicle registration data for any purpose other than in connection with this recall is a violation of law in several states, provinces, and countries. Accordingly, you must limit the use of this listing to the follow-up necessary to complete this recall.

STOCK VEHICLES

- Correct all affected units in your new vehicle inventory before delivery.
- Use OASIS to identify any affected vehicles in your used vehicle inventory.

SOLD VEHICLES

- Owners of affected vehicles will be directed to dealers for repairs.
- Immediately contact any of your affected customers whose vehicles are not on your VIN list but are identified in OASIS. Give the customer a copy of the Owner Notification Letter (when available) and schedule a service date.
- Correct other affected vehicles identified in OASIS which are brought to your dealership.

TITLE BRANDED / SALVAGED VEHICLES

Affected title branded and salvaged vehicles are eligible for this recall.

RELATED DAMAGE

If a related damage condition exists that you believe to be caused by the covered condition, call the Special Service Support Center to request approval **prior** to the repair of any related damage. Requests for approval after completion of the repair will not be granted. Ford Motor Company reserves the right to deny coverage for related damage in cases where the vehicle owner has not had this recall performed on a timely basis.

ADDITIONAL LABOR TIME

- If a condition exists that requires additional labor to complete the repair, call the Special Service Support Center to request approval **prior** to performing any additional labor. Requests for approval after completion of the repair will not be granted.
- If you encounter aftermarket equipment or modifications to the vehicle which might prevent the repair of the covered condition, call the Special Service Support Center.

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OWNER REFUNDS

Refunds are not authorized for this program.

RENTAL VEHICLES

- If a customer's vehicle requires the replacement of the fuel tank, and it is necessary to order parts, Ford will pay for up to two days of vehicle rental.
- Rentals will only be reimbursed for the days the vehicle is at the dealership waiting for parts. Prior approval for more than two rental days is required from the Special Service Support Center (1-800-325-5621).

CLAIMS PREPARATION AND SUBMISSION

- Enter claims using Direct Warranty Entry (DWE).
- Refer to ACESII manual for claims preparation and submission information.
- Related damage must be claimed on a repair line that is separate from the repair line on which the FSA is claimed. Related damage requires prior approval from the Special Service Support Center.
- "MT" labor should be submitted on a separate repair line with the related damage flag checked. "MT" labor requires prior approval from the Special Service Support Center.
- For rental vehicle claiming, follow Extended Service Plan (ESP) guidelines for dollar amounts. Enter the total amount of the rental expense under Miscellaneous Expense code "Rental". The rental expense must be submitted on the same repair line on which the FSA is claimed. Rental expenses for up to two days do not require approval; additional days require prior approval from the Special Service Support Center.

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LABOR ALLOWANCES

Description	Vehicle	Labor Operation	Labor Time
Inspect Fuel Tank "Mold ID" Number and Release Vehicle	Taurus and MKS	13S03A	0.2 Hours
Inspect Fuel Tank "Mold ID" Number and Replace Fuel Tank	Taurus FWD MKS FWD	13S03B	2.6 Hours
	Taurus AWD 3.5 DOHC MKS AWD 3.7 DOHC		3.2 Hours
	Taurus AWD 3.5 GTDI MKS AWD 3.5 GTDI		3.3 Hours
Replace Fuel Tank	Explorer FWD		2.7 Hours
	Explorer AWD	3.0 Hours	

PARTS REQUIREMENTS / ORDERING INFORMATION

Vehicle Line	Driveline	Engine	Description	Part Number	Unit Of Issue	Repair Quantity
Explorer	ALL	ALL	Fuel Tank	DA8Z-9002-A	1	1
	AWD	ALL	Rear Drive Pinion Flange Bolt and Washer Assembly	W790063-S900	3	3
	ALL	3.7L	Exhaust Pipe Nuts	W714265-S441	4	4
	ALL	3.7L	Exhaust Pipe Gasket	DA5Z-9450-A	1	2
Taurus and MKS	AWD	ALL	Fuel Tank	AG1Z-9002-A	1	1
	FWD	ALL	Fuel Tank	AG1Z-9002-C	1	1
	ALL	ALL	Blind Rivet for EVAP Canister	W713467-S300	4	1
	AWD	ALL	Rear Drive Pinion Flange Bolt and Washer Assembly	W790063-S900	3	3
	ALL	3.5L GTDI	Exhaust Pipe Nuts	W714265-S441	4	4
	ALL	3.5L GTDI	Exhaust Pipe Gasket	7T4Z-9450-AA	1	2

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PARTS REQUIREMENTS / ORDERING INFORMATION (Continued)

The DOR/COR number for this recall is 50499.

To manage fuel tank availability, dealers must contact the Special Service Support Center Parts Order Line at 1-800-207-2444.

When calling to place an order for a fuel tank, please be prepared to provide dealer P&A code, VIN, and the last digit of the "Mold ID" number from the fuel tank.

Dealers will be notified via a DOES II communication if circumstances warrant a change in part supply strategy and when open ordering resumes.

Questions regarding parts should be directed to the Special Service Support Center Parts Order Line (1-800-207-2444) or E-mailed to: Ford@Renkim.com.

DEALER PRICE

For latest prices, refer to DOES II.

PARTS RETENTION AND RETURN

Refer to your daily PEARS (Parts Entry and Return System) register for part disposition and return instructions.

Follow the provisions of the Warranty and Policy Manual for "Parts Retention and Return Procedures."

EXCESS STOCK RETURN

Excess stock returned for credit must have been purchased from Ford Customer Service Division in accordance with Policy Procedure Bulletin 4000.

CERTAIN 2012 MODEL YEAR TAURUS AND MKS AND 2013 MODEL YEAR EXPLORER VEHICLES — FUEL TANK INSPECTION AND REPLACEMENT

OVERVIEW

In all of the affected vehicles, the fuel tank may have an improper weld at the seam. In the event of a severe impact, an improper weld may result in a fuel leak. A fuel leak in the presence of an ignition source may result in a fire.

Before demonstrating or delivering any of the vehicles involved in this recall, dealers are to perform the following:

- Taurus and MKS vehicles - check the "Mold ID" number on the fuel tank and replace as necessary.
- Explorer vehicles - replace the fuel tank. No inspection is necessary.

INSPECTION - TAURUS / MKS VEHICLES ONLY

1. With the vehicle in neutral, position it on a hoist. For additional information, refer to Workshop Manual (WSM) Section 100-02.
2. Inspect the "Mold ID" number located on the bottom (passenger side) of the fuel tank. See Figure 1.
 - If the last digit of the "Mold ID" number is "1", no further action is necessary. Return the vehicle to the owner.
 - If the last digit of the "Mold ID" number is "2", replace the fuel tank. Refer to "Fuel Tank Replacement" at the bottom of this page.

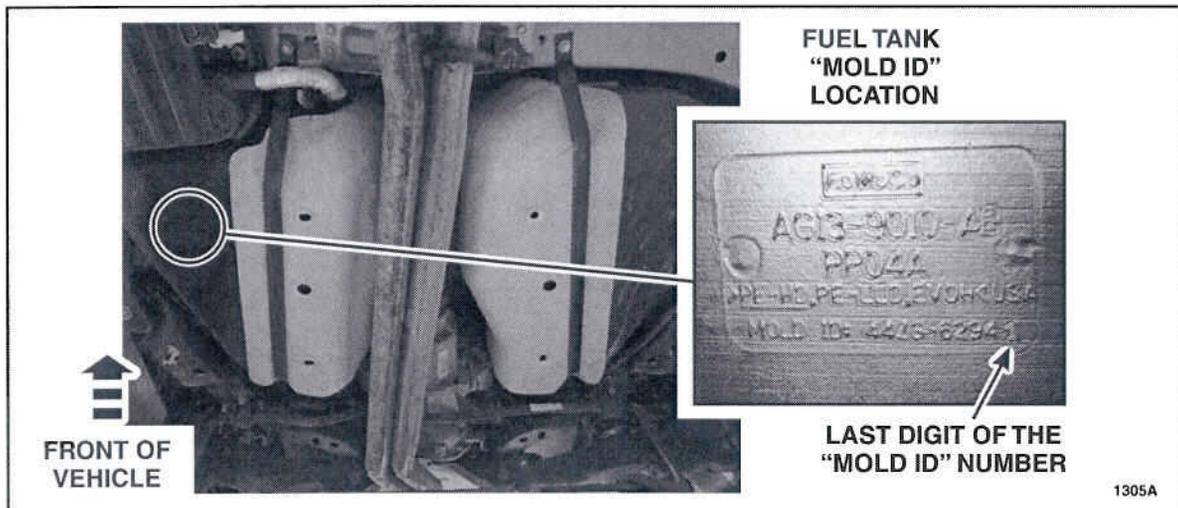


FIGURE 1

FUEL TANK REPLACEMENT - ALL VEHICLES

1. Replace the fuel tank. For additional information, refer to the **web version** of the WSM, Section 310-01. If using DVD version of the WSM, ensure it has a revision date of 3/22/2013 or later.

