



U.S. Department  
of Transportation

**National Highway  
Traffic Safety  
Administration**

1200 New Jersey Ave, SE  
Washington, DC 20590

March 25, 2013

Michael Mulry  
Quality Assurance  
Frontline Communications  
12770 44th Street, North  
Clearwater, FL 33762

NVS-215kjs  
11V-392

Dear Mr. Mulry:

We have completed a review of the quarterly report status for the second quarter of 2012. According to our records, we have not received Frontline Communications' last 3 quarterly reports for safety recall 11V-392. These reports are now overdue.

If you believe that you sent in these reports, please provide copies. If you believe that no reports are required, please explain the reason. Please provide your response by April 8, 2013.

You may fax the reports to Mrs. Kelly Schuler at 1-202-366-7882, or email her at [Kelly.Schuler@dot.gov](mailto:Kelly.Schuler@dot.gov). If you have any questions concerning this matter, please contact Kelly at 1-202-366-5227.

Sincerely,

A handwritten signature in black ink, appearing to read "Jennifer Timian".

Jennifer Timian  
Chief, Recall Management Division  
Office of Defects Investigation  
Enforcement