



Crossroads RV
305 Hawpatch Rd.
Topeka, IN 46571
Bulletin # 28

NHTSA Recall No. 13V-090

Safety Recall Notice

Service Bulletin:

Date: March 11, 2012

Dear Dealer:

This **Notice** is sent to you in accordance with the requirements of the United States National Traffic and Motor Vehicle Safety Act.

Crossroads has decided that a defect which relates to motor vehicle safety exists in certain *Redwood, Rushmore, and Elevation brand* travel trailers manufactured between January 17, 2013 and February 19, 2013. Other trailer models manufactured by Crossroads during this time period are not included in this recall.

It has been decided the vehicles subject to this recall campaign have been manufactured with a defective Progressive power converter. Inside of the converter, the two A/C stab rails under the A/C breakers should be not less than 0.38" apart. There may be a separation of .038" on some, but not all, of the tabs. It is impossible to determine without examination, which units are defective and, therefore, all units manufactured during the subject period should be checked. Less than 0.38" separation of the two A/C stab rails could create a short circuit which could lead to a fire.

Crossroads RV, Inc. is providing Recall Information and Instructions on the Inspection and Replacement of the A/C Stab rails and screws. A pictured procedure is also available on Progressive Dynamics' website at www.progressivedyn.com.

If you have questions concerning this recall, please contact the **Crossroads Warranty/Service Department** by mail at Crossroads RV Inc., P.O. BOX 40, Topeka, IN 46571, by email at 'service@crossroadsrv.com', or by phone at 855-226-7496.

We apologize for this inconvenience; however, we have taken this action in the interest of customer safety and continued satisfaction with our products.

Sincerely,

Mark Campbell
Crossroads RV Service Department

Re: NHTSA Recall No. 13V-090