



U.S. Department of Transportation
**National Highway Traffic Safety
Administration**

1200 New Jersey Avenue SE
Washington, DC 20590

March 20, 2013

Mr. David Mihalick
Standards Compliance Manager
Crossroads RV
419 W Pike Street
Jackson Center, OH 45334-0629

NVS-215KS
13V-090

Subject: Power Converter may Short Circuit

Dear Mr. Mihalick:

This letter serves to acknowledge Crossroads RV's notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall which will be conducted pursuant to Federal law for the product(s) listed below. Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

Makes/Models/Model Years:
CROSSROADS/ELEVATION/2013
CROSSROADS/REDWOOD/2013
CROSSROADS/RUSHMORE/2013

Mfr's Report Date: March 11, 2013

NHTSA Campaign Number: 13V-090

Components:
EQUIPMENT:ELECTRICAL

Potential Number of Units Affected: 160

Problem Description:

Crossroads RV (Crossroads) is recalling certain model year 2013 Redwood, Rushmore, and Elevation trailers manufactured January 17, 2013, through February 19, 2013. The trailers are equipped with power converters that supply A/C power. These converters have internal components that may short circuit.

Consequence:

A short circuit may lead to a vehicle fire.

Remedy:

Crossroads will notify owners, and dealers will replace the affected internal components, free of charge. The recall is expected to begin in March 2013. Customers may contact Crossroads customer service at 1-855-226-7496 or by email at service@crossroadsrv.com.

Notes:

Owners may also contact the National Highway Traffic Safety Administration Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-800-424-9153), or go to www.safercar.gov.

We have received Crossroad's proposed owner notification letter and it is currently under review. You will be notified of any changes or concerns once our review is complete.

Please be reminded of the following requirements:

As stated in Part 573.7, submission of the first of six consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on, or before, 30 days after the close of the calendar quarter.

Your contact for this recall will be Kelly Schuler who may be reached by phone at (202) 366-5227, or by email at kelly.schuler@dot.gov or through the office email at rmd.odi@dot.gov. We look forward to working with you.

Sincerely,

A handwritten signature in black ink, appearing to read "Jennifer Timian". The signature is fluid and cursive, with the first name being more prominent.

Jennifer Timian
Chief, Recall Management Division
Office of Defects Investigations
Enforcement