



Aftersales Bulletin

Area **Service Information**
Subject 00 16 79 01 00 – Phantom (RR01) Fuel Filler Neck Missing Anti-Misfueling Device **(North American Market Only)**
Group 00 16
Reference 00 02 13
Published date 26 February 2013
Version 1
Department Service Operations/OH
Recipients All Service Managers, Aftersales Managers and Service Technicians of Rolls-Royce Motor Cars Dealers



Recall Campaign 13V047000: Fuel Filler Neck Missing Anti-Misfuelling Device – 2013 Rolls-Royce Phantom.

Perform the procedure outlined in this Service Information on all affected vehicles BEFORE CUSTOMER DELIVERY OR the next time they are in the workshop for maintenance or repairs.

Rolls-Royce dealers must ensure recalls are completed after having been notified by Rolls-Royce Motor Cars Limited (RRMC) that a safety-related defect or noncompliance exists in any motor vehicle or item of replacement equipment in the dealer's possession at the time of notification. This notification would typically be made by the issuance of a recall notification in the form of a Service Information Bulletin (SIB).

Under the National Traffic and Motor Vehicle Safety Act of 1966, if a recall campaign is announced by RRMC, dealers must ensure that all recalls on new vehicles and new items of replacement equipment are completed BEFORE delivery to the consumer. This means that dealers may not legally deliver new motor vehicles or new items of replacement equipment to consumers with an open recall.

The Safety Act also prohibits dealers from selling or leasing the motor vehicle or item of replacement equipment, unless and until the open recall has been completed BEFORE delivery. This also pertains to vehicles in the Certified Pre-Owned program, and to items of replacement equipment.

Finally, Rolls-Royce dealers should not sell or use parts that have been recalled by RRMC. Please follow the specific instructions provided by RRMC on the return or disposition of the parts.

Rolls-Royce Motor Cars

Rolls-Royce Motor Cars Limited
The Drive, Westhampnett, Chichester, West Sussex PO18 0SH
Telephone +44 (0)1243 384000 Fax +44 (0)1243 384100
enquiries@rolls-roycemotorcars.com www.rolls-roycemotorcars.com

Registered in England, No. 3522604. Registered Office: Ellesfield Avenue, Bracknell, Berkshire, RG12 8TA. A BMW Group Company.



Aftersales Bulletin

Published date 26 February 2013
Page 2

1. Situation

It is possible that Rolls-Royce Phantom (RR01) models produced between 08.11.2012 and 23.01.2013 may have been built with the internal nozzle restrictor missing from the fuel filler pipes. This nozzle restrictor prevents the vehicle from being refuelled with the wrong fuel type, for example diesel, and prevents electrostatic discharge into the metallic structure of the chassis during refuelling.

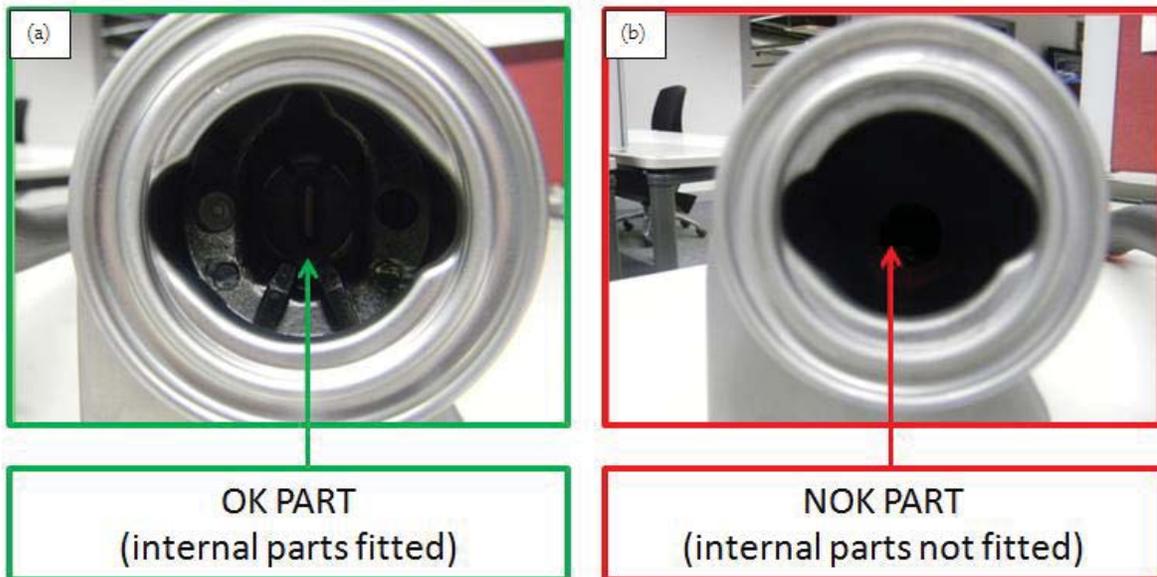
To maintain our high levels of quality and customer satisfaction, Rolls-Royce Motor Cars has decided to check, and where necessary, replace the fuel filler pipes on affected vehicles.

2. Checking Procedure

2.1 Remove fuel filler screw cap.

2.2 Use a light to inspect the fuel filler pipe to confirm the internal nozzle restrictor is fitted.

2.3 If the Internal parts are fitted (Photo A), no further action is required. If the Internal parts are **not** fitted (Photo B), the fuel filler pipe should be replaced (see 3. Repair procedure below).



Rolls-Royce Motor Cars

Rolls-Royce Motor Cars Limited
The Drive, Westhampnett, Chichester, West Sussex PO18 0SH
Telephone +44 (0)1243 384000 Fax +44 (0)1243 384100
enquiries@rolls-roycemotorcars.com www.rolls-roycemotorcars.com
Registered in England, No. 3522604. Registered Office: Ellesfield Avenue, Bracknell, Berkshire, RG12 8TA. A BMW Group Company.



Aftersales Bulletin

Published date 26 February 2013

Page 3

3. Repair Procedure if an Internal Nozzle Restrictor is found to be Missing from a Car

Note: The fuel tank needs to be drained below the level of the fuel pipe before beginning any work.

3.1 Remove the boot/trunk rear metal partition (bulkhead) panel carpet using ISTA 51 47 140 "Removing and Installing/Replacing Panel for Luggage Compartment Partition Wall from 06/2012."

3.2 Remove the boot/trunk rear partition (bulkhead) panel using ISTA 51 48 ... "Removing and Installing/Replacing Luggage Compartment Partition."

3.3 Remove the rear headlining trim panel using ISTA 51 44 ... "Removing and Installing/Replacing Rear Roof Frame Trim."

3.4. i For vehicles with rear business seats, remove the rear right seat back, the rear right portion of the parcel shelf and the rear right C-pillar trim.

3.4.ii For vehicles with rear lounge/bench seat:

1. Remove both rear headrests using ISTA 52 24 390 "Removing and Installing/Replacing Rear Left or Right Head Restraint."
2. Remove the rear seat back using ISTA 52 24 ... "Removing and Installing/Replacing Backrest for Left or Right Rear Seat from 10/2010."
3. Remove interior C-pillar trims using ISTA 51 43 251 "Removing and Installing or Replacing Trim from Rear Left or Right Roof."
4. Remove the rear parcel shelf using ISTA 51 46 000 "Removing and Installing/Replacing Parcel Shelf at Rear."

Note: The location of the fuel filler pipe bracket fixing bolts are shown in the photos below.



Rolls-Royce Motor Cars Limited

The Drive, Westhampnett, Chichester, West Sussex PO18 0SH
Telephone +44 (0)1243 384000 Fax +44 (0)1243 384100
enquiries@rolls-roycemotorcars.com www.rolls-roycemotorcars.com

Registered in England, No. 3522604. Registered Office: Ellesfield Avenue, Bracknell, Berkshire, RG12 8TA. A BMW Group Company.



Aftersales Bulletin

Published date 26 February 2013

Page 4

3.5 Remove the fuel filler pipe using ISTA 16 11 060 "Removing and Installing/Replacing Fuel Filler Pipe."

3.6 Remove the rear right wheel using ISTA 36 10 300 "Remove or Install Front or Rear Wheel".

3.7 Remove the rear right wheel arch lining/splash guard using ISTA 51 71 041 "Removing and Installing/Replacing Rear Left or Right Wheel Arch Cover".

3.8 Remove the fuel filler pipe from the fuel tank by reaching up through the gap in the body with your hands and pulling the fuel filler pipe out of the fuel tank and towards the vehicle's exterior. Once the fuel filler pipe has been removed from the fuel tank, pull the fuel filler pipe down through the gap in the body to completely remove it from the vehicle.

For installation and reassembly, reverse the process above adhering to all notes and ISTA repair instruction care points.

4. Parts Information

Fuel filler pipe 16 11 6 759 299

5. Warranty Information

Defect Code 00 16 79 01 00

Labour Codes Checking – 16 99 000 (2 FRU)

Checking and Replacing – 16 99 000 (40 FRU) with rear lounge/bench seats.

Checking and Replacing – 16 99 000 (34 FRU) with rear business seats.

Rolls-Royce Motor Cars Limited

The Drive, Westhampnett, Chichester, West Sussex PO18 0SH
Telephone +44 (0)1243 384000 Fax +44 (0)1243 384100
enquiries@rolls-roycemotorcars.com www.rolls-roycemotorcars.com

Registered in England, No. 3522604. Registered Office: Ellesfield Avenue, Bracknell, Berkshire, RG12 8TA. A BMW Group Company.