

February 08, 2013

>>Customer Name<<

>>Date<<

>>Adress<<

>>Country<<

SUBJECT: Reduction in Front Brake Performance

Ref: NHTSA # 13V-002

TEMSA Service Bulletin # TS-S19

Attention Owner:

This notice is sent to you in accordance with the National Traffic and Motor Vehicle Safety Act.

Temsa Global has decided that a defect which relates to motor vehicle safety exists in certain model year 2012-2013 TS30 motorcoaches manufactured from November 2011, through December 2012. When the vehicle is put in the "body lift" position, the brake hoses near the front tires become stretched. After repeated use of the "body lift" function, the brake hoses may leak air reducing the braking force of the front brake system, increasing the risk of a crash. Please see the enclosed TEMSA Service Bulletin TS-S19 for further information and remedy action.

Temsa is conducting a recall to remedy front brake hoses. The recall work will be provided at no cost to you. Temsa records indicate that you are the owner or operator of the following vehicle(s) included in this recall:

>>Units_Number<<

Temsa strongly urges you to have the recall work performed on your vehicle(s) as quickly as possible. You may contact the TEMSA at 1-404-602-0151 If you have any questions about this recall campaign. Approximate repair time for each effected vehicle is 2 hours.

If you have sold or otherwise transferred the vehicle(s) identified above, please contact the Temsa at 1-404-602-0151 with all of the information you have regarding the current owner/operator of the vehicle(s). Federal regulation requires that any vehicle lessor receiving this recall notice must forward a copy of this notice to the lessee within ten days.

After contacting your dealer, If you are still not able to have the defect remedied without charge and within a reasonable time, you may wish to write the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Avenue SE, Washington DC. 20590 or call 1-888-327-4236 (TTY: 1-800-424-9153); or go to [HTTP://WWW.SAFERCAR.GOV](http://www.safercar.gov).

YOLGECEN MAH,
TURHAN CEMAL BERIKER BULV,
NO:561
01323 ADANA, TURKEY



TEMSA GLOBAL
SANAYİ VE TİCARET A.Ş

We regret the inconvenience this may cause you, but urge you to implement the recall procedures with respect to your vehicle(s) as soon as possible for your added safety and satisfaction.

Sincerely,

Muhammet CAN
International Customer Services Manager

Enclosure : Service Bulletin # TS-S19

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