

DEFECT DESCRIPTION

On the vehicles involved in this recall, there is a possibility that one front radius rod support, left side, does not meet the specifications.

FAILURE CONSEQUENCE

The part may brake suddenly. In such case, the stability and maneuverability may be affected. This could lead to a vehicle control loss and a crash.

CORRECTIVE ACTIONS

Prevost Car US Inc. has voluntarily decided that for all vehicles involved, Prevost will inspect and replace defective parts free of charge. You must refer to safety recall SR13-01 for the complete procedure.

REPORTING REQUIREMENT

In order to verify and document the corrective action taken on your vehicle(s) pursuant to the requirements of the Federal Motor Vehicle Safety Regulations, we are enclosing a Safety Recall Certification sheet. When the vehicle(s) is (are) repaired, this (these) sheet(s) must be completed and returned to:

*Prevost
Warranty Department
850, chemin Olivier
Saint-Nicolas QC
G7A 2N1 Canada*

If you are a Lessor of vehicles subject to this notice, Federal regulation requires that you forward a copy of this notice to the lessee within ten days.

If you no longer own the vehicles(s) listed on the first page, please help us update our records by completing the following section and returning it at the address above or at prevost.onlinewarranty@volvo.com with 'Change of Ownership' as Subject.

Vehicle Identification Number (VIN) : _____

New owner name and address : _____

Phone and fax# : _____

LABOR & PARTS REIMBURSEMENT:

Prevost Car US (Inc) will reimburse the parts and labor as described in SR13-01.

Federal laws require that you be informed of your right to notify the *Department of Transportation* if you are unable to have the defect remedied without charge. The address for this purpose is:

National Highway Traffic Safety Administration
1200 New Jersey Avenue SE
Washington, DC 20590
USA
Auto Safety Hotline: 1-888-327-4236
Teletypewriter (TTY): 1-800-424-9153
<http://www.safercar.gov>

If any assistance is required, please contact Prevost Car US (Inc) service department.

We regret any inconvenience this may cause to your operation, but hope you will appreciate our sincere efforts to demonstrate Prevost's commitment to provide our customers with the best possible product.

Truly yours,



Dominique Gagnon
Technical Publications Supervisor

**PREVOST****SAFETY
RECALL****SR13-01**

DATE : JANUARY 2013	SECTION : 10-FRONT AXLE
SUBJECT :	RADIUS ROD SUPPORT

APPLICATION

Model	VIN
X3-45 Coaches With I-beam axle Model Year : 2011 - 2012	From 2PCG33491BC735050 up to 2PCG3349XCC735274 incl.
This Safety Recall does not necessarily apply to all the above-mentioned vehicles, some vehicles may have been modified before delivery. The owners of the vehicles affected by this recall will be advised by a letter indicating the Vehicle Identification Number (VIN) of each vehicle concerned.	

DESCRIPTION

On vehicles affected by this recall, there is a possibility that one front radius rod support, road side, does not meet the specifications.

All suspected vehicles shall have their road side radius rod support inspected, and all parts fabricated under lot #11048 will be replaced, free of charge.

MATERIAL

Part No.	Description	Qty
110739	RADIUS ROD SUPPORT, LH	1
110788	BOLT LOCK	1
500813	SCREW M16 G8,8	2
5001175	BOLT M 22 G8,8	5
5001509	WASHER	5
5001665	NUT M22 NYRT	5

NOTE

Material can be obtained through regular channels.

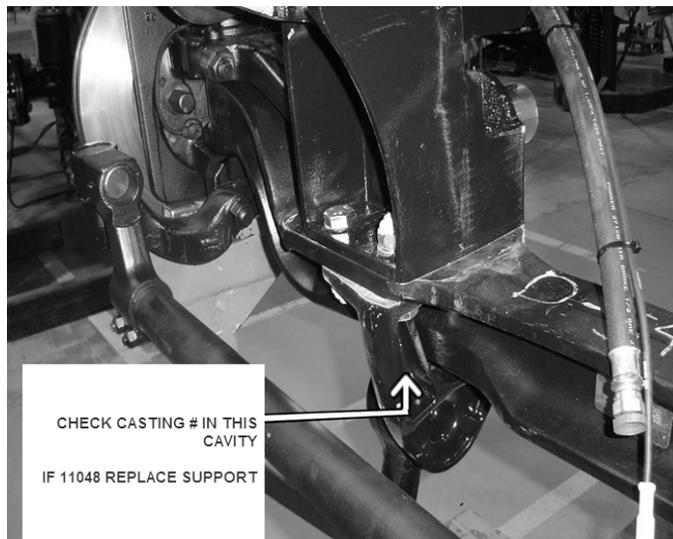
PROCEDURE



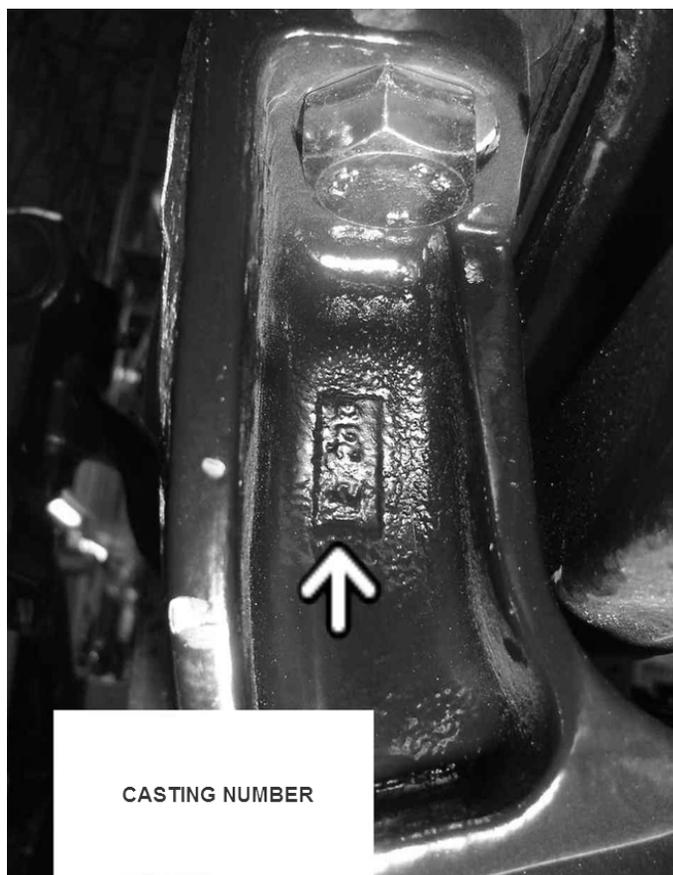
DANGER

Park vehicle safely, apply parking brake, stop engine and set battery master switch(es) to the OFF position prior to working on the vehicle.

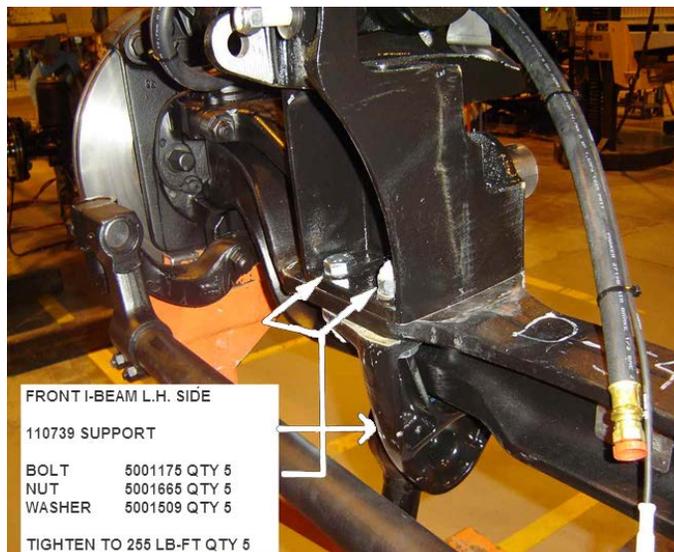
1. On front I-Beam axle, left hand side (road side). Check casting number in cavity of radius rod support 110739.



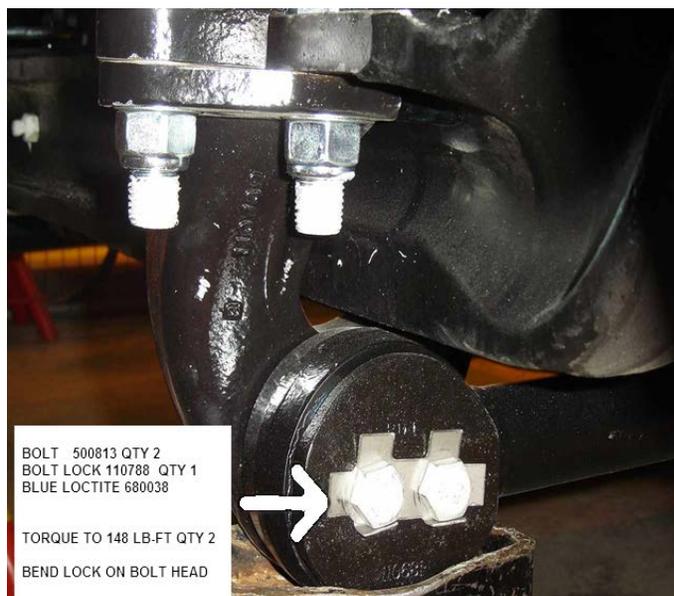
2. If casting number in cavity is **11048**, part must be replaced.



3. Dismount support and radius rod.
4. Discard hardware
5. Install replacement part with new bolts, nuts and washers.
6. Threads and holes must be clean and dry.
7. Tighten to specified torque.
8. Apply tectyl compound 680064 on bolt and nut after tightening



9. Install radius rod on new support.
10. Threads and holes must be clean and dry.
11. Apply blue Loctite 680038
12. Tighten to specified torque.
13. Bend lock on bolt head.
14. Perform vehicle alignment



DISPOSITION OF PARTS

- Return to Prevost with A.F.A. for full reimbursement.
- Discard according to applicable environmental regulations (Municipal/State[Prov.]/ Federal)

WARRANTY

This modification is covered by Prevost's normal warranty. We will reimburse you half an hour (0.5h) of labor *for inspection only* or the parts and two hours (2.0) of labor *for inspection, replacement and alignment* upon receipt of the replaced parts and a completed A.F.A. form on which you must specify as per "Safety Recall 13-01". **You also have to fill the "Safety Recall Certification Sheet" provided with this bulletin and return it with your A.F.A. form to be reimbursed.**

OTHER

VBC Bulletin	N/A
Fail Code	10-00
Defect Code	9
System Condition	R
Causal Part	110739

Access all our Service Bulletins on
<http://prevostparts.volvo.com/technicalpublications/en/pub.asp>
Or scan the QR-Code with your smart phone.





PREVOST

**Safety Recall
Certification Sheet
(Ref: SR13-01)**

ENREGISTRÉ - REGISTERED
ISO 9001 & ISO 14001



SERIAL NUMBER: _____

PERFORMED BY		OWNER/OPERATOR	
We hereby certify that Safety Recall Instructions with regard to Safety Recall #13-01 have been performed.			
Name: _____		Name: _____	
Addr: _____		Addr: _____	
Phone: _____		Phone: _____	
Fax: _____		Fax: _____	
Signature : _____	Signature : _____	Date: _____	Date: _____

If the information mentioned above is incorrect or you are not the owner of this vehicle anymore, please fill this section and return to sender.

NEW OWNER: _____

BUSINESS: _____

ADDRESS (including County): _____

TELEPHONE: _____ **FAX:** _____

Please return this completed document with your A.F.A. form