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**Sent on** 02 02 2013 **Expires on** 02 16 2013  
**From** American Honda Parts & Service Division, Campaign Administration  
**Subject** Stop Sale/Safety Recall: 2003-2004 Odyssey & Pilot Shift Interlock

DATE: February 2, 2013

TO: Honda Sales, Service & Parts Managers and Personnel

FROM: American Honda Parts & Service Division, Campaign Administration

RE: Stop Sale/Safety Recall: 2003-2004 Odyssey & Pilot Shift Interlock

On December 11, 2012, American Honda announced a stop sale and safety recall for all 2003-2004 Odyssey & Pilot models due to potential shift interlock lever failure. When the campaign was launched, countermeasure levers and key cylinders were not available for order. As of today, February 2, 2013, the countermeasure parts are in stock and available for dealer ordering, and a repair procedure has been posted to ISIS.

Note: Affected vehicles should not be sold until the repair has been performed. Should an unrepaired vehicle cause any injury or damage because of the required recall repair, the dealership will be solely responsible to the damaged party, and will be required to defend and indemnify American Honda for any resulting claims.

**Basic Problem**

Under certain conditions, the interlock lever of the ignition switch may unexpectedly deform. The interlock ensures the transmission is in Park before the ignition key can be removed. Interlock failure may allow the ignition key to be removed when the shift lever is not in Park. If the driver fails to engage the parking brake, the vehicle could roll away, increasing the risk of a crash.

**Campaign Information**

Affected vehicles will be subject to an inspection. If the key can be removed when the shift lever is not in Park, the key cylinder will be replaced, and an improved shift interlock lever will be installed. In cases where the shift interlock functions normally, the improved shift interlock lever will be installed. American Honda expects that roughly 80% of the affected vehicles will require only the improved shift interlock lever, while the remaining 20% may also require replacement of the key cylinder.

S/B 12-063: *Safety Recall: Ignition Key is Removable With the Shift Lever Out of Park* has been removed from ISIS, and S/B 13-011: *Safety Recall: 2003–2004 Odyssey and 2003–2004 Pilot Key Is Removable With Shift Lever Out of Park* has been added.

**Parts Information**

Parts information is available in S/B 13-011. American Honda estimates that most vehicles will only require replacement of the shift interlock lever, while a smaller number will require replacement of both the shift lever and key cylinder.

**Tool Information**

Special tools to support the recall repairs were distributed to all dealerships on Thursday, January 31, 2013. For questions or tracking information, call the Special Tools hotline at 1-800-346-6327.

**Warranty and Repair Information**

Warranty and repair information is detailed in S/B 13-011, which was posted to ISIS February 2, 2013.

**Customer Information**

Customer notification is scheduled to begin mid to late February.

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