



# POLARIS<sup>®</sup> TECHNICAL SERVICE BULLETIN

Date: January 15, 2013

## GEM

Bulletin Number: L-13-01/A  
Model Year(s): 2010-2013

Safety Bulletin     Service Bulletin     Service Alert Fax     Production Update Kit

Distribution:  Owner / Principle     Service Manager     Sales Manager     Parts Manager     Technicians  
*This Service Bulletin is located at [www.polarisdealers.com](http://www.polarisdealers.com)*

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## Subject: 2010-2013 GEM Parking Brake Lever Assembly Replacement

### Purpose:

Polaris Industries has determined that the parking brake ratcheting lock mechanism can prematurely wear and become mis-aligned when pulled to the side during operator engagement. If the lock mechanism becomes mis-aligned during engagement, the parking brake handle may not stay engaged which may cause unintended vehicle movement which may cause property damage, severe injury or death.

An affected model list can be found on page 2 of this Safety Bulletin. A repair kit has been developed to update affected models. Polaris believes the repair kit will be available for dealers to order on February 4, 2013.

For all 2010-2013 GEM e2 models, replace the parking brake assembly with repair kit part number: 2205110. After completing the repair on a 2010-2013 GEM e2 model, file a warranty claim for Safety Bulletin L-13-01.

For all 2010-2013 GEM e4 and e6 models, replace the parking brake assembly with repair kit part number: 2205111. After completing the repair on a 2010-2013 GEM e4 or e6 model, file a warranty claim for L-13-01A.

Please note that the repair kits include installation instructions. Repair instructions are not included within this Safety Recall.

**IMPORTANT: Do not retail any affected units that have not had this Safety Bulletin performed.**

### CUSTOMER NOTIFICATION:

Dealers are required to notify owners of affected models, and make arrangements to perform this repair. To view a list of your dealership's affected units, utilize Service Bulletin lookup located at:  
<https://www.polarisdealers.com/servwarr/SrvBulletins.asp>

In addition to dealers notifying customers, Polaris will be mailing a notification letter to all customers who have taken delivery of an affected unit. Copies of the U.S. and Canada customer notification letters can be found on pages 5 and 6.

### PARTS IN DEALER INVENTORY:

All parking brake lever assembly kits, part number 1911838, that are in your inventory must be removed from stock immediately and returned to Polaris. Please use the following process for filing a PARTS STOCK (PS) warranty claim:

- STEP 1: Start a new **Parts Stock** warranty claim.
- STEP 2: Use warranty fail code: **124 / 191 / 107**
- STEP 3: Use part number **1911838** as the primary fail part.
- STEP 4: In the **CONCERN** field enter: "**L-13-01 Safety Bulletin**".
- STEP 5: In the **CAUSE** field enter: "**Parking Brake Lever**".
- STEP 6: In the **CORRECTION** field enter: "**Parts Stock**".
- STEP 7: Save and submit the claim to Polaris.
- STEP 8: Return parts to Polaris.

**Affected Models:**

Model Year	Models	Model Numbers	Vehicle Identification Number Range		
2010	e2 Models	L10GPGA4X L10GPHA4X L10GTGA4X L10GTHA4X L10GUGA4X L10GUHA4X L10GVHA4X L10GYGA4X	Reference Unit Inquiry on the dealer website or the Service Bulletin list on the STOP site to lookup affected GEM models.		
	e4 / e6 Models	L10GRGA4X L10GRHA4X L10GSHA4X L10GXHA4X			
2011	e2 Models	L11GPGA4X L11GPHA4X L11GTGA4X L11GTHA4X L11GUGA4X L11GUHA4X L11GVHA4X L11GYGA4X		Reference Unit Inquiry on the dealer website or the Service Bulletin list on the STOP site to lookup affected GEM models.	
	e4 / e6 Models	L11GRGA4X L11GRHA4X L11GSHA4X L11GXHA4X			
2012	e2 Models	L12G2AGAEA L12G2AGALA L12G2DGAEA L12G2DGALA L12G2LGALA L12G2SGAEA L12G2SGALA			Reference Unit Inquiry on the dealer website or the Service Bulletin list on the STOP site to lookup affected GEM models.
	e4 / e6 Models	L12G4AGAEA L12G4AGALA L12G4SGALA L12G6AGALA L12G6SGALA			
2013	e2 Models	L13G2AGAEA L13G2AGALA L13G2DGAEA L13G2DGALA L13G2LGALA L13G2SGAEA L13G2SGALA	Reference Unit Inquiry on the dealer website or the Service Bulletin list on the STOP site to lookup affected GEM models.		
	e4 / e6 Models	L13G4AGAEA L13G4AGALA L13G4SGALA L13G6AGALA L13G6SGALA			

**L-13-01 (e2 Models) Parts Information:**

SERVICE BULLETIN #	L-13-01
PART NUMBER/QTY./ DESCRIPTION	2205110 - (QTY.1) – e2 Parking Brake Repair Kit 7170107 (QTY.1) – Bulletin Completion Decal
PARTS AVAILABILITY	Dealers can place orders for repair kits on February 4, 2013.
DIRECT-SHIP FROM POLARIS?	NO
TO BE ORDERED BY DEALER?	YES

**L-13-01A (e4 / e6 Models) Parts Information:**

SERVICE BULLETIN #	L-13-01A
PART NUMBER/QTY./ DESCRIPTION	2205111 - (QTY.1) – e4/e6 Parking Brake Repair Kit 7170107 (QTY.1) – Bulletin Completion Decal
PARTS AVAILABILITY	Dealers can place orders for repair kits on February 4, 2013.
DIRECT-SHIP FROM POLARIS?	NO
TO BE ORDERED BY DEALER?	YES

**Parts Return or Disposal Information:**

**Dealers & Distributors:** Under no circumstances shall the part removed in this repair be re-used, sold, or re-purposed for another application. It is your dealership / distributorship's responsibility to make sure every part replaced is taken out of circulation and disposed of properly.

**For North American Dealers:** Once the warranty claim for each unit has processed, please review the "Check Returned Parts List" on your dealer website to determine whether or not Polaris has asked for the part(s) to be returned. If the part(s) were not identified as needing to be returned to Polaris, please dispose of the part(s) properly.

### L-13-01 / L-13-01A Warranty Claim Information:

A single group claim may be submitted listing the complete (17 digit) Vehicle Identification Number for machines with the same model number. File claim type SB (Service Bulletin). **DO NOT PUT MORE THAN ONE MODEL NUMBER ON A CLAIM.**

### L-13-01 (e2 Models) Warranty Claim Information:

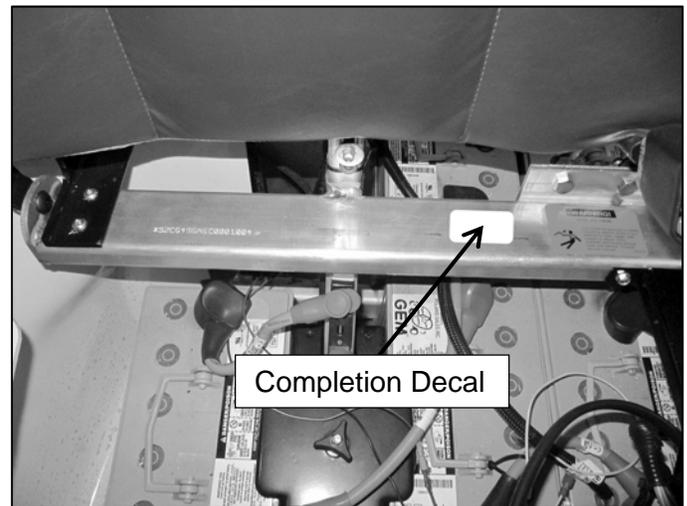
SERVICE BULLETIN #	L-13-01
CLAIM TYPE	SB (Service Bulletin)
LABOR ALLOWANCE	.5 Hours (30 Minutes)
CLAIM PART NUMBERS	N/A - Auto Process Bulletin

### L-13-01A (e4 / e6 Models) Warranty Claim Information:

SERVICE BULLETIN #	L-13-01A
CLAIM TYPE	SB (Service Bulletin)
LABOR ALLOWANCE	.5 Hours (30 Minutes)
CLAIM PART NUMBERS	N/A - Auto Process Bulletin

### Bulletin Completion Decal:

A Service Bulletin Completion Decal must be completed for this bulletin repair. Place the decal on the bench seat support member as shown. If you require more decals, order them through normal Polaris parts ordering channels.



Sincerely,

Bridget McLennan  
Technical Service, Warranty and Service Publications Manager