

INFORMATION Redacted PURSUANT TO THE FREEDOM OF
INFORMATION ACT (FOIA), 5 U.S.C . 552(B)(6)

This is a copy of your Report to the U.S. Consumer Product Safety Commission submitted on 12/28/2012

Incident Details

VQ-10492601-6158

Document Number: I12C0628A

Report Number: 20121228-CE15F-2147460581

Report Submitted Date: 12/28/2012

Who You Are: Consumer

Incident Description: My name is [REDACTED] I bought new Hyundai Veloster 2013 model at beginning of July 2012. The car is very difficult control when I drive. I felt my life get threat when i drive at high way. I am 43 years old, never had car accidents against me within 15 years. since I drive this car, I have three time car incidents. each time my car was damage by right right side road cove, and the front tire and suspension got damage. this car has design problem and can kill people. My wife drove my car once. She said my car can kill her!
I called Hyundai to complain, they said they design this model at quote: "the Veloster uses a twist beam rear axle -- but the two cars do not share the same design (from Hyundai website)." This design make the car cannot run at high way stable. If my car hit a any kinds small bumps while I'm was driving at high way, then the car would shift and shake. This was reasons that my car hit right side road curve for three times within six months and spent over \$5000.

Incident Date: 12/25/2012

Incident Location: Other - [REDACTED], clarksville, Maryland, [REDACTED] United States This is my home address

Victim Details

First Name: [REDACTED]

Last Name: [REDACTED]

Injury Information: Incident, No Injury

Victim is of Hispanic/Latino origin? No

Race: Black/African American

Other Race/Ethnicity:

My Relationship to Victim: Self

Gender: Male

Age when incident occurred: 43 Years

Address: [REDACTED], clarksville, Maryland, [REDACTED] United States

E-mail: [REDACTED]

Phone Number: [REDACTED]

Product Details

Product Description: Bad suspension design

Product Category: car

Product Type:

CPSC does not guarantee the accuracy, completeness, or adequacy of the contents of the Publicly Available Consumer Product Safety Information Database on SaferProducts.gov, particularly with respect to information submitted by people outside of CPSC.

Brand Name: Hyundai Veloster
Manufacturer / Importer / Private Labeler Name: Hyundai
Model Name or Number:
Serial Number:
Date Manufactured:
Manufacturer Date Code:
Manufacturer Address: Not specified
Manufacturer Website URL:
Manufacturer Phone Number:
Retailer: Hyundai
Retailer State: Maryland

Additional Details

Purchase Date: 7/11/2012 This date is an estimate

I still have the product in my possession. Yes

The product was damaged before the incident. Yes

The damage was repaired prior to the incident. No

The product was modified before the incident. No

Have you contacted the manufacturer? Yes

If not, do you plan to contact them? N/A

Explanation: I called Hyundai and open a case

Your Contact Information

First Name: [REDACTED]

Last Name: [REDACTED]

Address: [REDACTED], clarksville, Maryland, [REDACTED] United States

E-mail [REDACTED]

Phone Number: [REDACTED]

Consent

May we include your Report, including any documents or photographs that you have attached to your Report, but without your name and contact information, in CPSC's Public Database? Yes, you may include my Report with any attachments on SaferProducts.gov.

May we release your name and contact information to the product manufacturer / importer / private labeler identified in your Report? Yes, you may release my name and contact information to the product manufacturer / importer / private labeler.

I certify that I have reviewed the Report and that the information provided in this Report is true and accurate to the best of my knowledge, information, and belief. Yes

OMB Control Number 3041-0146