

DEAR LARRY,

EXPRESS TRAILERS HAVE BEEN NOTIFIED BY CARLISLE TRANSPORTATION PRODUCTS THAT THERE MAY BE A DEFECT IN THE CARLISLE "BLACK ROCK" INTREPID ALUMINUM WHEELS. THESE WHEELS MUST BE REMOVED FROM SERVICE. CARLISLE WILL BE RESPONSIBLE IN ASSISTING YOU WITH REPLACEMENT.

THE FOLLOWING ARE THE PROCEDURES FOR RETURNING ALUMINUM RIMS WHICH HAVE BEEN RECALLED. WE AT EXPRESS TRAILERS APOLOGIZE FOR THIS PROBLEM.

NOT ALL ALUMINUM RIMS HAVE A DEFECT. CARLISLE TIRE AND WHEEL ARE ERRORING ON THE CONSERVATIVE SIDE.

WE WILL GIVE CARLISLE YOUR ADDRESS AND HAVE NEW ALUMINUM RIM SENT DIRECTLY TO YOU. HAVE THEM RE-MOUNTED AND SEND THE INVOICE FOR THIS TO CARLISLE. THEY WILL REIMBURSE YOU FOR THE COST OF DISMOUNTING AND MOUNTING BASED ON YOUR RECEIPTS.

THE ALUMINUM RIM WILL COME IN A BOX WHICH SHOULD BE RE-USED FOR RETURNING THEM. PLEASE CONTACT CARLISLE EITHER VIA E-MAIL OR FAX AND THEY WILL ISSUE A UPS PICK FOR THE OLD RIMS.

CARLISLE TIRE AND WHEEL INFORMATION IS AS FOLLOWS:

E-MAIL: JMANDERSON@CARLISLETIRE.COM

TELEPHONE NUMBER: 909-923-2710

FAX NUMBER: 909-923-0363

CONTACT PERSON: JOY ANDERSON

THANK YOU FOR YOUR HELP WITH THIS MATTER AND IF YOU HAVE ANY QUESTION YOU CAN CONTACT ME AT EXPRESS TRAILERS.

GARY PANICO

TELEPHONE NUMBER: 727-572-4265

FAX NUMBER: 727-572-1825

EMAIL: GARY@1EXPRESSTRAILERS.COM