

## **A CUMMINS FIELD CAMPAIGN**

**Please Deliver To:** Service Managers and Warranty Decision Makers

**FROM:** Cummins Global Warranty Administration Communications

**Subject:** ISB 6.7 CM2250 Fan Hub Drive Pulley Product Safety Campaign for School Buses

**Number:** C1296

**Date:** 04-Dec-2012

**Expires:** 31-Dec-2030 (U.S./Canada)  
31-Dec-2030 (International)

**Attention:** U.S / Canadian Distr./Branches and Div. Offices  
U.S / Canadian Dealers

If additional information is required, contact your Cummins Warranty Operations Group Leader.

### **DESCRIPTION:**

This is a Product Safety Campaign for ISB 6.7 CM2250 engines in School bus applications. Please refer to the attached ESN list for all applicable engines.

This Campaign is retroactive to 26-Nov-2012 and will cover repairs made prior to the release date of this document.

**NOTE:** Travel is authorized for repairs including 6 or more units.

### **ACTION:**

In order to qualify for repair under this field action, an engine:

- 1 will be covered Regardless of coverage status, and
- 2 **must** be on the attached ESN list, and

After verifying that the engine meets the above requirements, perform the following actions:

- 1 Replace the Fan Pulley with authorized parts (listed below) in accordance with procedure 008-039 in ISB CM2250 Service Manual 4022254.
- 2 File one claim for all labor and parts cost associated with this repair.

### **MATERIAL DISPOSITION:**

Materials removed as a result of this field action **must** be scrapped.

### **REIMBURSEMENTS:**

#### **Parts:**

**NOTE:** Per TSB120180, the use of 5282159 instead of 3914462 does **not** affect the alignment of the accessory V-drive pulley.

The following parts are covered under this field action:

| <b>Part Number</b> | <b>Quantity</b> | <b>Description</b> |
|--------------------|-----------------|--------------------|
| 528215900          | 1               | PUL,FAN            |

**NOTE:** SRTs to gain access that are required to complete the repair, that are sufficiently explained in the claim narrative, may also be claimed on this action.

#### **Labor using applicable Access Code and Time:**

| <b>SRT Code</b> | <b>Description</b>   | <b>Time</b> |
|-----------------|--|-------------|
| 00-90X          | Administrative Time - Open and Close Repair Order (Road Repairs) |             |
| 08-004          | Fan Hub - Remove and Install, (Common Rail Fuel System)          |             |

#### **Travel:**

Travel is covered under this field action. Towing is **not** covered under this field action.

**NOTE:** In order to claim travel for this repair, 6 or more units **must** be repaired for each claim.

#### **Other Claimables:**

Consumables are **not** covered under this field action.

**Claim Instructions:**

For Cummins Dealers, claims for this Field Campaign **must** be filed via **RAPIDSERVE™** Web (rsw.cummins.com). For information regarding **RAPIDSERVE™** Web, please reference the "Warranty" tab in QuickServe Online. If there are additional questions, please contact your local Cummins Distributor.

Account Code: ..... 65  
Pay Code: ..... Distributor = X  
Pay Code: ..... Dealer = D  
Pay Code: ..... International = I  
Failure Code: ..... WKFPUJ

Attachments  
c1296\_esn-list.xls