

University of Alabama
451 Campus Drive
Tuscaloosa 35484
USA

Saint-Eustache, December 10, 2012

**DEFECT NOTICE (Part 577)
NHTSA REF # 12V-549 (NOVA BUS)**

Dear Sir or Madam,

This Defect Notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act.

Nova Bus has decided that a defect which relates to motor vehicle safety exists in certain Nova LFS vehicles equipped with flush-mounted windows.

A supplier of Nova Bus, Ricon, has reported a defect with a serie of egress handles it supplies. According to the supplier, the composition of the material used to cast the egress handles installed on Nova LFS buses equipped with flush mounted windows and targeted by this recall is incorrect. This could result in an embrittlement of the handle and a reduction in material strength. In the event the egress window fails during an actual emergency, passengers may be trapped in the vehicle, placing them at risk. No warning would occur prior to the defect.

The defective egress handles were manufactured between April 1 and October 31, 2010 and were installed on Nova LFS vehicles between June 10 and November 11, 2010. Targeted vehicles can be identified by their vehicle identification number (VIN), annexed at the end of this document. Vehicles targeted by this notification can be identified by their vehicle identification number (VIN). A list of the targeted VINs is annexed at the end of this document.

Ricon and Nova Bus propose to inspect all handles of targeted vehicles and to replace without charge all defective handles. The inspection and replacement procedures are included in Nova Bus service document CR1924E, CR1926E or CR1927E, depending on the quantity of handles to replace per unit. These documents will shortly be available to you on our Internet site by accessing our [On-line Services](#). If you have any questions regarding the requirements of this campaign, please contact your local Nova Bus after-sales service representative.

The necessary replacement parts are available via the Prevost Parts distribution network. Ricon and Nova Bus will assume the entire costs of the parts, and the cost of labour will be reimbursed according to warranty conditions in effect. The verification should take approximately 15 minutes and the repairs approximately 30 minutes to complete per vehicle.

Federal regulations require that any vehicle lessor receiving this recall notice must forward a copy of this notice to the lessee within ten days. If you have any questions regarding the requirements of this campaign, please contact your local Nova Bus after-sales service representative.

After contacting your service representative, if you are still not able to have the safety defect remedied without charge and within reasonable time, you may wish to write the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Avenue, SE, Washington, DC 20590, or call 1-888-327-4236 (TTY: 1-800-424-9153), or go to <http://www.safercar.gov>.

Sincerely,

Claude Dépeault
Manager, Warranty and Publications

ANNEX - VEHICLE IDENTIFICATION NUMBER (VIN) TARGETED BY CR1924A

UNIVERSITY OF ALABAMA

	ORDER	ROAD NUMBER	VIN
1	L573	—	4RKYL82U9A4000137
2		—	4RKYL82U0A4000138