



Kenworth Truck Company  
P.O. Box 1000  
Kirkland, Washington 98083-1000  
(425) 828-6000

A DIVISION OF **PACCAR**

November 30, 2012

GSA Fleet Management Administr  
1725 15th St NE  
Washington, DC 20002-1846

Subject: Safety Recall 12KWH – T270/T370 Air Line Routing with Ultrashift - NHTSA No. 12V-530  
Vin No. 2NKHHM6X6DM347010

Dear Kenworth Customer,

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act.

Kenworth Truck Company has decided that a defect which relates to motor vehicle safety exists in certain Kenworth model T270 and T370 vehicles with Eaton Ultrashift transmission, manufactured between December 7, 2011 and April 6, 2012. Your vehicle has been identified as having been manufactured within this time period and may contain a defect.

The air harness from the treadle valve on the affected vehicles was routed in a manner that can cause the air brake lines to be squeezed between the cab and the electronic clutch actuator of the Eaton Ultrashift transmission. Significant movement between the cab and transmission can cause progressive wear and an eventual leak in the air lines. Air lines which leak can cause reduced brake function, which may result in a crash.

<b><i>The problem is...</i></b>	Air brake lines can wear and then leak, which can reduce brake function and may result in a crash
<b><i>What your dealer will do...</i></b>	Update the under-cab air harness routing
<b><i>What you must do ...</i></b>	Contact your dealer immediately to schedule an appointment

Kenworth has initiated a recall to update the under-cab air harness routing. Please contact your Kenworth dealer immediately to schedule an appointment for this repair. To find your nearest Kenworth dealer, please visit Dealer Locator at [www.Kenworth.com](http://www.Kenworth.com). This repair should take approximately four (4) hours, and will be performed at no charge to you. If you had this repair performed before you received this letter, you may be eligible to receive reimbursement for the cost of obtaining a pre-notification remedy of the problem associated with this recall.

If you require further information about this recall, reimbursement of a pre-notification remedy associated with this recall or experience any difficulty in making arrangements for this repair, please contact: Kenworth Truck Company, P.O. Box 1000, Kirkland, WA 98083-1000, Attn: Quality Services Department, phone 425-828-5000.

If you conclude that Kenworth Truck Company has not enabled you to remedy this defect in reasonable time and without charge, you may submit a complaint to: Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Avenue, S.E., Washington, DC 20590, or call the toll free Vehicle Safety Hotline at 1-888-327-4236 (TTY: 1-800-424-9153); or go to <http://www.safercar.gov>.

Federal regulation requires that any vehicle lessor receiving this recall notice must forward a copy of this notice to the lessee within ten days.

If you no longer own this vehicle, we would appreciate your advising us of the new owner if you know their name. The enclosed card may be used for this purpose.

We regret any inconvenience that this work may cause you and appreciate your cooperation in this matter.

Sincerely,

Mike Kalkoske  
Quality Services Manager