



U.S. Department of Transportation
**National Highway Traffic Safety
Administration**

1200 New Jersey Avenue SE
Washington, DC 20590

December 5, 2012

Mr. Rob Wilkey
Chief Engineer
Medtec Ambulance Corporation
1512 38th Avenue East
Bradenton, FL 34208

NVS-215KS
12V-554

Subject: Bench Seat Top may Collapse

Dear Mr. Wilkey:

This letter serves to acknowledge Medtec Ambulance Corporation's notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall which will be conducted pursuant to Federal law for the product(s) listed below. Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

Makes/Models/Model Years:

MEDTEC/AMBULANCE/2009-2011

Mfr's Report Date: November 29, 2012

NHTSA Campaign Number: 12V-554

Components:

SEATS

Potential Number of Units Affected: 996

Problem Description:

Medtec is recalling certain model year 2009-2011 Ambulances (Type I, Type I-AD, Type II, Type III, and Type III-AD) manufactured from January 2, 2009, through May 1, 2011. If an attendant lands on the bench top with great force, such as when the vehicle hits a bump in the road, the bench top screws may loosen and pull out.

Consequence:

If the bench top securing screws pull out then the bench top may drop into the cavity of the bench compartment, increasing the risk of personal injury.

Remedy:

The remedy for this recall campaign is still under development. The manufacturer has not yet provided a notification schedule. Owners may contact Medtec toll-free at 1-866-263-3832.

Notes:

Medtec's recall campaign number is 74B238M. Owners may also contact the National Highway Traffic Safety Administration Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-800-424-9153), or go to www.safercar.gov.

This recall was the subject of a Preliminary Evaluation, PE11-041, conducted by the Office of Defects Investigation.

Please be reminded of the following requirements:

You are required to provide an estimated date including month, day, and year, when you will send notifications to owners, dealers, and distributors as soon as it becomes available. Please be reminded that it is expected owners will be notified of a safety defect in their vehicles within 60 days of a manufacturer's notification to NHTSA of a safety defect in those vehicles. You are required to submit a draft owner notification letter to this office no less than five days prior to mailing it to the customers.

Copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

Medtec must submit a sample of the envelope in which you intend to mail the recall notice to owners. The words "SAFETY," "RECALL," and "NOTICE," in any order, must be printed on the envelope in all capital letters, in a type larger than that used in the address section, and in a manner distinguishable from the other type in a manner other than size (for example, in a different font or color).

As stated in Part 573.7, submission of the first of six consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on, or before, 30 days after the close of the calendar quarter.

Your contact for this recall will be Kelly Schuler who may be reached by phone at (202) 366-5227, or by email at kelly.schuler@dot.gov or through the office email at rmd.odi@dot.gov. We look forward to working with you.

Sincerely,



Jennifer Timian
Chief, Recall Management Division
Office of Defects Investigations
Enforcement