



U.S. Department of Transportation
**National Highway Traffic Safety
Administration**

1200 New Jersey Avenue SE
Washington, DC 20590

December 3, 2012

Mr. Claude Depeault
Director, Business Partner Culture
Nova Bus
1000 Industriel Blvd
Saint-Eustache
Quebec, Canada, 00 J7R 5A5

NVS-215KS
12V-549

Subject: Window Handles may Break

Dear Mr. Depeault:

This letter serves to acknowledge Nova Bus's notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall which will be conducted pursuant to Federal law for the product(s) listed below. Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

Makes/Models/Model Years:
NOVA BUS/NOVA LFS/2010

Mfr's Report Date: November 21, 2012

NHTSA Campaign Number: 12V-549

Components:
VISIBILITY:GLASS, SIDE/REAR

Potential Number of Units Affected: 26

Problem Description:

Nova Bus is recalling certain model year 2010 LFS transit buses manufactured June 10, 2010, through November 11, 2010; and equipped with flush mounted windows and Ricon 3-Minute Urban Transit Bus egress window sets. The composition of the material used to cast the handles is incorrect resulting in embrittlement of the handle and a reduction in material strength. The handle(s) on the emergency egress passenger windows may break before the window latch is released.

Consequence:

In the event the egress window fails during an emergency situation, passengers may be trapped in the bus placing them at risk of injury.

Remedy:

Nova Bus will notify owners, and dealers will replace the egress handles free of charge. Ricon will supply the replacement handles. The manufacturer has not yet provided a notification schedule. Owners may contact Nova Bus at 1-877-999-8808.

Notes:

Nova Bus's campaign recall numbers are CR1924A, CR1926A, and CR1927A. Owners may also contact the National Highway Traffic Safety Administration Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-800-424-9153), or go to www.safercar.gov.

Please be reminded of the following requirements:

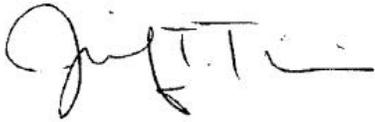
You are required to provide an estimated date including month, day, and year, when you will send notifications to owners, dealers, and distributors as soon as it becomes available. Please be reminded that it is expected owners will be notified of a safety defect in their vehicles within 60 days of a manufacturer's notification to NHTSA of a safety defect in those vehicles. You are required to submit a draft owner notification letter to this office no less than five days prior to mailing it to the customers.

Copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

As stated in Part 573.7, submission of the first of six consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on, or before, 30 days after the close of the calendar quarter.

Your contact for this recall will be Kelly Schuler who may be reached by phone at (202) 366-5227, or by email at kelly.schuler@dot.gov or through the office email at rmd.odi@dot.gov. We look forward to working with you.

Sincerely,

A handwritten signature in black ink, appearing to read "Jennifer Timian". The signature is fluid and cursive, with the first name being the most prominent.

Jennifer Timian
Chief, Recall Management Division
Office of Defects Investigations
Enforcement