



Safety Recall Notice

Dear Customer:

This **Safety Recall Notice** is sent to you in accordance with the requirements of National Traffic and Motor Vehicle Safety Act.

Reason for This Recall

Thor Motor Coach (TMC) decided that a defect which relates to motor vehicle safety exists in several Four Winds Brand motorhomes. The Four Winds models affected are:

<u>Model</u>	<u>Model Years</u>
Chateau (Kodiak Chassis)	2008 - 2010
Dutchmen (Kodiak Chassis)	2009
Hurricane	2008 - 2010
Windsport	2008 - 2009
Magellan	2009
Fun Mover	2008 - 2009
Presidio	2008 - 2009
Mandalay	2008 - 2010

All of the motorhomes subject to this recall campaign are equipped with an Iota ITS-50R Transfer Switch which may be experiencing heat related failures when exposed to elevated electrical loads associated with RV use in higher ambient temperatures. The connections at the buss bar inside of the switch are not adequate resulting in elevated operating temperatures. This potentially could result in a fire. In the event of a fire, there is a potential for property damage, personal injury or death.

What We Will Do

TMC will replace the Iota ITS-50R Transfer Switch. This defect will be corrected by TMC at no expense to you, the owner.

What You Should Do

Contact the nearest TMC dealer or repair facility to schedule an immediate replacement of the transfer switch. If you have questions concerning this recall or if you need any assistance such as locating a TMC authorized dealer or repair facility, please contact the **TMC Warranty/Service Department** by mail at TMC, P.O. Box 1486, Elkhart, IN 46515-1486, **or** by phone at *877-855-2867*.

If you had appropriate repairs completed prior to receipt of this recall notice, and if you incurred any direct cost in connection with obtaining such repair, you may be eligible to receive reimbursement from TMC by contacting the **TMC Warranty/Service Department**.

Notifications

We have notified the National Highway Traffic Safety Administration of this recall and the procedures involved. Should TMC fail or be unable to correct the defect without charge, you may write to the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Avenue, SE., Washington, DC 20590; or call the toll-free Vehicle Safety Hotline at 1-888-327-4236 (TTY: 1-800-424-9153); or go to <http://www.safercar.gov>.

Federal regulations require that any vehicle lessor receiving this recall notice must forward a copy of this notice to lessee within 10 days.

We are sorry to cause this inconvenience; however, we have taken this action in the interest of your safety and continued satisfaction with our motorhomes.

Sincerely,

Ron Davidson
Vice President of Customer Service

Re: NHTSA Recall No. 12V-516
Transport Canada Recall No. 2012-358