

From: [Broadcast Messaging System](#)
To: [DL-BMS Message Monitors](#)
Subject: Delivery Stop All X5 xDrive35d SAVs Update 1
Date: Wednesday, November 21, 2012 4:53:59 PM

Publish Date: November 21, 2012
From: Technical Service
Expiration Date: November 28, 2012

DCSnet Message
Urgent



Subject: **Delivery Stop All X5 xDrive35d SAVs Update 1**

To: Sales Managers, Service Managers, Service Advisors and Parts Managers,

On November 16th, BMW of North America, LLC announced a delivery stop on all X5 xDrive35d (X5 diesel) SAVs produced through November 15, 2012.

Parts are currently in transit air freight from Germany and will be in stock early next week. At that time the Service Information Bulletin will be published and a Parts DCS message will be sent with the ordering procedure. Preliminary instructions are attached for reference.

Situation:

A bolt for the engine drive belt pulley was manufactured incorrectly and may become loose. If the bolt backs out completely or breaks, the customer will experience a loss of power steering assist. Additionally, the generator warning lamp will illuminate.

Affected vehicles (production date through 11/15/12) in center inventory must not be retailed until the repair is performed. Affected vehicles can also be identified beginning Friday, November 23 with the Key Reader or DCS Vehicle Inquiry.

Vehicles still at a Port facility will be repaired prior to shipping to your center. Do not order parts for vehicles not at your center.

Please do not contact the PCG requesting parts.

Sincerely,

Technical Service and Parts Logistics

Attachments:



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