



U.S. Department of Transportation  
**National Highway Traffic Safety  
Administration**

1200 New Jersey Avenue SE  
Washington, DC 20590

November 30, 2012

Mr. Bill Nicolle  
Safety and Compliance Officer  
Setra of North America  
350 Hazelhurst Road  
Mississauga, Ontario- Canada, 00 L5J 4T8

NVS-215KS  
12V-547

**Subject:** Alternator Ground Wire Short Circuit

Dear Mr. Nicolle:

This letter serves to acknowledge Setra of North America's notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall which will be conducted pursuant to Federal law for the product(s) listed below. Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

**Makes/Models/Model Years:**

SETRA/S407 CC/2012-2013  
SETRA/S417/2009  
SETRA/S417TC/2011-2013

**Mfr's Report Date:** November 22, 2012

**NHTSA Campaign Number:** 12V-547

**Components:**

ELECTRICAL SYSTEM:ALTERNATOR/GENERATOR/REGULATOR  
ELECTRICAL SYSTEM:WIRING

**Potential Number of Units Affected:** 203

**Problem Description:**

Setra is recalling certain model year 2009-2013 S417, S417TC, and S407CC motorcoaches, manufactured from May 2009 through June 2012. An incorrect routing of the ground wire near the alternator may lead to the chaffing and abrasion of the wire.

**Consequence:**

A damaged alternator ground wire could result in a short circuit and may lead to a vehicle fire.

**Remedy:**

Setra's designated importer, Motor Coach Industries (MCI), will be conducting this recall. MCI will notify owners and will reroute the wiring free of charge. The safety recall is expected to begin in mid-December 2012. Owners may contact Motor Coach Industries at 502-318-3077.

**Notes:**

Setra's recall campaign number is 15.40U08377A. Owners may also contact the National Highway Traffic Safety Administration Vehicle Safety Hotline at 1-888-327-4236 (TTY: 1-800-424-9153), or go to [www.safercar.gov](http://www.safercar.gov).

Please be reminded of the following requirements:

You are required to submit a draft owner notification letter to this office no less than five days prior to mailing it to the customers. Also, copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

As stated in Part 573.7, submission of the first of six consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on, or before, 30 days after the close of the calendar quarter.

Your contact for this recall will be Kelly Schuler who may be reached by phone at (202) 366-5227, or by email at [kelly.schuler@dot.gov](mailto:kelly.schuler@dot.gov) or through the office email at [rmd.odi@dot.gov](mailto:rmd.odi@dot.gov). We look forward to working with you.

Sincerely,

A handwritten signature in black ink, appearing to read "Jennifer Timian". The signature is fluid and cursive, with the first name being the most prominent.

Jennifer Timian  
Chief, Recall Management Division  
Office of Defects Investigations  
Enforcement