



November 22, 2012

Ms. Nancy Lewis  
Acting Associate Administrator for Enforcement  
NATIONAL HIGHWAY TRAFFIC SAFETY  
ADMINISTRATION  
Attn: Recall Management Division (NVS-215)  
1200 New Jersey Avenue, SE  
Washington, DC 20590

**Re: Recall Notification  
2009 & 2011~2013 Setra S417 and 2012~2013 S407 motorcoaches**

Dear Ms. Lewis:

On November 15, 2012 EvoBus GmbH determine a safety defect existed in certain 2009 and 2011~2013 S 417 and 2012~2013 S 407 Setra motorcoaches and is furnishing notification to the National Highway Traffic Safety Administration in accordance with 49 CFR Part 573 Defect and Noncompliance Reports.

573.6(c)(1)

**Name of manufacturer:** EvoBus GmbH, Neu-Ulm, Germany

**Manufacturer's  
designated importer and  
sales agent:** Michael Anstead  
Motor Coach Industries, Inc.  
7001 Universal Coach Drive  
Louisville, KY. 40258  
Telephone: (502)318-3077

**Manufacturer's  
regulatory agent:** Bill Nicolle  
Daimler Buses North America  
350 Hazelhurst Road  
Mississauga, Ontario, Canada. L5J 4T8  
Telephone: (905)403-7807

573.6(c)(2)

**Identification of potentially affected vehicles:**

| <u>Make/Model</u> | <u>Description</u> | <u>VIN Range/Dates of Manufacture</u>                                   |
|-------------------|--------------------|-------------------------------------------------------------------------|
| Setra S417        | Model year 2009    | WKKA57PH293000001 / May 2009<br>up to<br>WKKA57PH893000004 / Sept. 2009 |

|               |                 |                                                                         |
|---------------|-----------------|-------------------------------------------------------------------------|
| Setra S417TC  | Model year 2011 | WKKA57PH2B3000005 / Oct. 2009<br>up to<br>WKKA57PH8B3010070 / May 2011  |
| Setra S417TC  | Model year 2012 | WKKA57PH8C3010071 / July 2011<br>up to<br>WKKA57PHXC3010119 / May 2012  |
| Setra S417TC  | Model year 2013 | WKKA57PH4D3010120 / June 2012<br>up to<br>WKKA57PHXD3010137 / Oct. 2012 |
| Setra S407 CC | Model year 2012 | WKKA40PH8C3050001 / Aug. 2010<br>up to<br>WKKA40PH4C3050058 / Nov. 2011 |
| Setra S407CC  | Model year 2013 | WKKA40PH4D3050059 / June 2012<br>up to<br>WKKA40PH6D3050063 / June 2012 |

**Description of the basis for the determination of the recall population:**

The recall population was based on manufacturing records. The VIN range reflects all possible vehicles that could potentially experience the problem.

573.6(c)(3)

**Total number of potentially affected vehicles:** 203

573.6(c)(4)

**Percentage of affected vehicles that contain the defect:** Approx. 15%

573.6(c)(5)

**Defect Description:**

Due to the routing of the ground wire near the alternator connector, chaffing/abrasion and contact of wiring may occur and could lead to a short circuit which may result in a fire. There have been no reported incidents of fire in possibly affected motorcoaches.

573.6(c)(6)

**Chronology :**

|                |                                                                              |
|----------------|------------------------------------------------------------------------------|
| Sept. 20, 2012 | Receipt of first service report describing the defect                        |
| Sept. 26, 2012 | Decision for further investigations at similar vehicles                      |
| Nov.15, 2012   | EvoBus GmbH determined a safety defect existed in certain Setra motorcoaches |

573.6(c)(8)(i)

**Program for remedying the defect:**

MCI – the designated importer and sales agent for the affected motorcoaches - will notify affected customers of this defect and the potential safety consequences. Subsequent notifications and the remedy – to reroute the harness and apply a different cable shoe and a shrink hose – will be undertaken without charge to the customer, and by agreement, MCI will be reimbursed by EvoBus GmbH.

573.6(c)(8)(ii)

**The estimated date for notification to customers:** Target mid Dec. 2012 by MCI

**The estimated date to provide service bulletin:** Target mid Dec. 2012 by MCI

**The estimated date of completion of the notification:** Target mid Dec. 2012 by MCI

573.6(c)(9)

**Representative copies of all notices, bulletins and other communications:**

A copy of the service bulletin will be submitted to your office as soon as possible.

573.6(c)(10)

**Proposed owner notification letter submission:**

A draft of the owner notification letter will be submitted to your office as soon as possible.

573.6(c)(11)

**Manufacturer's campaign number:**

15.40U08377A.

Sincerely,

Daimler Buses North America



Bill Nicolle  
Safety and Compliance Officer