



U.S. Department of Transportation  
**National Highway Traffic Safety  
Administration**

1200 New Jersey Avenue SE  
Washington, DC 20590

November 5, 2012

Mr. David Mihalick  
Standards Compliance Manager  
Thor Motor Coach  
419 W. Pike Street  
Jackson Center, OH 45334

NVS-215KS  
12V-516

**Subject:** Transfer Switch Overheating

Dear Mr. Mihalick:

This letter serves to acknowledge Thor Motor Coach's notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall which will be conducted pursuant to Federal law for the product(s) listed below. Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

**Makes/Models/Model Years:**

FOUR WINDS/CHATEAU/2008-2010  
FOUR WINDS/DUTCHMEN/2009  
FOUR WINDS/FUN MOVER/2008-2009  
FOUR WINDS/HURRICANE/2008-2010  
FOUR WINDS/MAGELLAN/2009  
FOUR WINDS/MANDALAY/2008-2010  
FOUR WINDS/PRESIDIO/2008-2009  
FOUR WINDS/WINDSPORT/2008-2009

**Mfr's Report Date:** October 19, 2012

**NHTSA Campaign Number:** 12V-516

**Components:**

ELECTRICAL SYSTEM

**Potential Number of Units Affected:** 634

**Problem Description:**

Thor Motorcoach is recalling certain model year 2008-2010 motorhomes, manufactured June 1, 2007, through May 1, 2009 and equipped with an Iota ITS-50R Transfer Switch. The models affected are Four Winds brand models: Chateau, Dutchmen, Hurricane, Windsport, Magellan, Fun Mover, Presidio, and Mandalay. Wiring connections inside the transfer switch are not adequate and, as a result, the switch may overheat.

**Consequence:**

An overheated switch could cause it to fail and lead to a fire.

**Remedy:**

Thor Motorcoach will notify owners and replace the Iota Transfer Switch, free of charge. The manufacturer has not yet provided a notification schedule. Owners may contact Thor at 1-877-500-1020.

**Notes:**

Owners may also contact the National Highway Traffic Safety Administration Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-800-424-9153), or go to [www.safercar.gov](http://www.safercar.gov).

Please be reminded of the following requirements:

You are required to provide an estimated date including month, day, and year, when you will send notifications to owners, dealers, and distributors as soon as it becomes available. Please be reminded that it is expected owners will be notified of a safety defect in their vehicles within 60 days of a manufacturer's notification to NHTSA of a safety defect in those vehicles. You are required to submit a draft owner notification letter to this office no less than five days prior to mailing it to the customers.

As stated in Part 573.7, submission of the first of six consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on, or before, 30 days after the close of the calendar quarter.

Your contact for this recall will be Kelly Schuler who may be reached by phone at (202) 366-5227, or by email at [kelly.schuler@dot.gov](mailto:kelly.schuler@dot.gov) or through the office email at [rmd.odi@dot.gov](mailto:rmd.odi@dot.gov). We look forward to working with you.

Sincerely,



Jennifer Timian  
Chief, Recall Management Division  
Office of Defects Investigations  
Enforcement