



# Safety Recall

November 5, 2012

P547900

Subject SAFETY NOTICE  
 Recall No.: 12C-004  
 Britax Boulevard 70-G3, Pavilion 70-G3, and Advocate 70-G3 Convertible Car Seats  
 Model Numbers: E9LJ91A, E9LJ91M, E9LJ91S, E9LJ92E, E9LJ93P, E9LJ93S,  
 E9LK91A, E9LK31A, E9LK31Q, E9LK32D, E9LK32Z, E9LK33Q, E9LL11A, E9LL11Q,  
 E9LL12D, E9LL12Z, E9LG81A, E9LG83N, E9LG83P, E9LG83X, E9LG83Y, E9LL21A,  
 E9LL23P, E9LL23Y  
 Manufactured Dates: Between June 1, 2012 and August 31, 2012

Dear Britax Product Owner:

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act. Britax Child Safety, Inc. has decided that a defect which relates to motor vehicle safety exists in **select Britax Boulevard 70-G3, Pavilion 70-G3, and Advocate 70-G3 Convertible Car Seats manufactured between June 1, 2012 and August 31, 2012 for Model numbers E9LJ91A, E9LJ91M, E9LJ91S, E9LJ92E, E9LJ93P, E9LJ93S, E9LK91A, E9LK31A, E9LK31Q, E9LK32D, E9LK32Z, E9LK33Q, E9LL11A, E9LL11Q, E9LL12D, E9LL12Z, E9LG81A, E9LG83N, E9LG83P, E9LG83X, E9LG83Y, E9LL21A, E9LL23P, E9LL23Y contain a defect which relates to safety.** According to our consumer registration records, your Boulevard 70-G3, Pavilion 70-G3, or Advocate 70-G3 Car Seat may be affected.



Description	Item
<b>Boulevard 70-G3</b>	
BOULEVARD 70-G3 ONYX	E9LJ91A
BOULEVARD 70-G3 CAITLIN	E9LJ91M
BOULEVARD 70-G3 SILVER BIRCH	E9LJ91S
BOULEVARD 70-G3 CAVALIER	E9LJ92E
BOULEVARD 70-G3 ZEBRA	E9LJ93P
BOULEVARD 70-G3 AZTEC	E9LJ93S
BOULEVARD 70-G3 XE ONYX	E9LK91A
<b>Pavilion 70-G3</b>	
PAVILION 70-G3 ONYX	E9LK31A
PAVILION 70-G3 COWMOOFLAGE	E9LK31Q
PAVILION 70-G3 BLUEPRINT	E9LK32D
PAVILION 70-G3 SOPHIA	E9LK32Z
PAVILION 70-G3 BISCOTTI	E9LK33Q
PAVILION 70-G3 XE ONYX	E9LL11A
PAVILION 70-G3 XE COWMOOFLAGE	E9LL11Q
PAVILION 70-G3 XE BLUEPRINT	E9LL12D
PAVILION 70-G3 XE SOPHIA	E9LL12Z
<b>Advocate 70-G3</b>	
ADVOCATE 70-G3 ONYX	E9LG81A
ADVOCATE 70-G3 SERENE	E9LG83N
ADVOCATE 70-G3 ZEBRA	E9LG83P
ADVOCATE 70-G3 OPUS GRAY	E9LG83X
ADVOCATE 70-G3 ANNA	E9LG83Y
ADVOCATE 70-G3 XE ONYX	E9LL21A
ADVOCATE 70-G3 XE ZEBRA	E9LL23P
ADVOCATE 70-G3 XE ANNA	E9LL23Y

## Description of the Defect

HUGS (Harness Ultra-Guard System) Chest Pads are affixed to the seat shell to ensure proper positioning and provide resistance to the forward movement of your child in a crash, reducing the risk of head injury.



The affected Boulevard 70-G3, Pavilion 70-G3, and Advocate 70-G3 Convertible Car Seats were manufactured with this enhanced harness system that incorporated a softer more pliable, non-toxic HUGS pad intended to provide increased performance and comfort. Britax has received reports that some children bite or chew on the pads and have bitten off small pieces of the pads which could present a choking hazard, especially in infants.

## What You Should Do

Britax is providing with this notice a remedy kit that contains two replacement HUGS Pads that are made from a firmer material that will not break apart when children chew or bite the HUGS Pads and an instruction sheet for replacing the pads. Confirm whether your Boulevard 70-G3, Pavilion 70-G3, or Advocate 70-G3 Convertible Car Seat is affected by verifying the model number and date of manufacture as follows:

- A. Look for the white label on the child's left-hand side of the seat near the head/ear area. This label displays the seat's serial number, manufacture date, and batch number.



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- B. The cover may need to be lifted to view the label.
- C. Look for model numbers and manufacturing dates E9LJ91A, E9LJ91M, E9LJ91S, E9LJ92E, E9LJ93P, E9LJ93S, E9LK91A, E9LK31A, E9LK31Q, E9LK32D, E9LK32Z, E9LK33Q, E9LL11A, E9LL11Q, E9LL12D, E9LL12Z, E9LG81A, E9LG83N, E9LG83P, E9LG83X, E9LG83Y, E9LL21A, E9LL23P, E9LL23Y manufactured between June 1, 2012 and August 31, 2012.

**Note: Only Boulevard 70-G3, Pavilion 70-G3, and Advocate 70-G3 Convertible Car Seats made during the period of June 1, 2012 to August 31, 2012 are included in the recall and all other Boulevard 70-G3, Pavilion 70-G3, and Advocate 70-G3 Convertible Car Seats manufactured outside of these dates are not included.**

- D. If your Convertible Car Seat is affected, carefully read and follow the detailed instructions included in this kit.

**Even if your child is not biting or chewing on the HUGS Chest Pads, Britax strongly recommends that you replace the HUGS Pads to prevent this from potentially occurring.**

To view a video on how to remove and replace the HUGS chest pads visit [www.BritaxUSA.com/support/safety-notices](http://www.BritaxUSA.com/support/safety-notices) and select your product from the menu on the right side.

#### Questions

Please contact our Customer Service Department at 1-888-427-4829 with questions concerning this notice or view our website online at [www.BritaxUSA.com/support/safety-notices](http://www.BritaxUSA.com/support/safety-notices). The model and manufacture date from your Boulevard 70-G3, Pavilion 70-G3, or Advocate 70-G3 Convertible Car Seat will be necessary information when calling or viewing the posted information online. To view a video on how to remove and replace the HUGS chest pads visit [www.BritaxUSA.com/support/safety-notices](http://www.BritaxUSA.com/support/safety-notices) and select your product from the menu on the right side.

If you believe that Britax Child Safety, Inc has failed or is unable to remedy the defect without charge within a reasonable time, please call the Britax Child Safety, Inc. Customer Service Department at 1-888-427-4829. You may also wish to contact the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Avenue, S.E., Washington, D.C. 20590 or call the toll free Auto Safety Hotline at 1-888-327-4236 (TTY: 1-800-424-9153) or go to <http://www.safercar.gov>.

Sincerely,

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