

**From:** [Broadcast Messaging System](#)  
**To:** [DL-BMS Message Monitors](#)  
**Subject:** Recall Announcement: E65, E66 Soft Close Automatic Doors  
**Date:** Thursday, October 18, 2012 4:28:51 PM

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Publish Date: October 18, 2012  
From: Technical Service  
Expiration Date: November 01, 2012

DCSnet Message   
**Important**

Subject: **Recall Announcement; E65, E66 Soft Close Automatic Doors**

To: BMW Service Managers, Service Advisors and Shop Foreman,

BMW has decided to conduct a voluntary safety Recall on certain model year 2005-2007 E65 and E66 vehicles equipped with both the Comfort Access (CA) and Soft Close Automatic (SCA) options.

As a result of an issue with the SCA feature, it is possible for a vehicle door to open unexpectedly, even while driving. Vehicles will receive updated software. Customers will receive a Recall letter in November, asking them to schedule a center visit for the repair.

Attached is a list of Questions and Answers which should address most inquiries customers may have. Please provide and discuss this information with your staff.

Sincerely,

Technical Service

Attachments:

 [SoftCloseQA\[80ef352e\].pdf](#)  [SoftCloseQA\[80ef352e\].pdf](#)

Recipients: BMW Passenger Cars, All Offerings, All Regions, All Areas, Service, All