

From: [Broadcast Messaging System](#)
To: [DL-BMS Message Monitors](#)
Subject: Recall Announcement: E65, E66 Rollaway
Date: Thursday, October 18, 2012 4:24:51 PM

Publish Date: October 18, 2012
From: Technical Service
Expiration Date: November 01, 2012

DCSnet Message
Important



Subject: **Recall Announcement; E65, E66 Rollaway**

To: BMW Service Managers, Service Advisors and Shop Foreman,

BMW has decided to conduct a voluntary safety Recall on certain model year 2005-2008 E65 and E66 vehicles equipped with the Comfort Access (CA) option.

When parking with the vehicle in Comfort Access mode (key fob has NOT been inserted into the key slot), it is possible that if the engine Start/Stop button is pushed multiple times and in rapid succession, the transmission could shift to Neutral instead of Park. Customers may not realize that the vehicle's transmission is in Neutral and for those not using the parking brake, the vehicle may roll away.

Vehicles will receive updated software when it becomes available in March 2013. However, customers will receive a letter in November, advising them of the Recall and providing precautions to take until their vehicle can be programmed. In March 2013, customers will receive a second letter with instructions to schedule a center visit for the repair.

Attached is a list of Questions and Answers which should address most inquiries customers may have. Please provide and discuss this information with your staff.

Sincerely,

Technical Service

Attachments:



[RollawayQA\[80ef3524\].pdf](#)



[RollawayQA\[80ef3524\].pdf](#)

Recipients: BMW Passenger Cars, All Offerings, All Regions, All Areas, Service, All