



SAFETY RECALL NOTICE

RECALL CAMPAIGN # 12T-022

TO: Sailun Tire Dealers

Sailun Co. Ltd. has decided that a safety defect exists in certain Sailun S825 385/65R22.5 18PR 158K tires. Accordingly, a recall to address this issue is being initiated effective September 20, 2012. The defect involves the possibility of inadequate liner gauge which could lead to reduced air retention over a period of time leading to the formation of separation and eventual tire failure.

Your Dealership is responsible for inspecting tires to determine if they are eligible for the campaign based on the following DOT Codes “DOT 5371 SL 1312” & “DOT 5371 SL 1412”. The service inspection will be free to your customers and you will be compensated for your efforts and applicable replacement tires.

1. What tires are subject to this recall (Eligible Tires) ?

The following 44 pcs – Sailun S825 385/65R22.5 18PR 158K tires fall under this recall.

Suspect Tire Bar Codes/Serial Numbers			
2143104663	2143203830	2143303664	2153102666
2143104762	2143203860	2143303670	2153102668
2143104764	2143203862	2143303674	2153204132
2143104768	2143203932	2143303884	2153204578
2143104770	2143203934	2143303886	2153303118
2143104846	2143203936	2143303888	2153303120
2143104850	2143203938	2143303894	2153303122
2143104852	2143303484	2153102656	2153303124
2143104856	2143303488	2153102658	2153303126
2143202482	2143303490	2153102662	2153305116
2143203828	2143303662	2153102664	2153305118

Date Codes for the above tires are “DOT 5371 SL 1312” & “DOT 5371 SL 1412”

2. What tire condition is involved ?

The defect involves the possibility of inadequate liner gauge.

3. What is the effect of this condition for driving safety ?

This condition could lead to reduced air retention over a period of time leading to the formation of separation and eventual tire failure.



4. **How do I inspect for this condition ?**

Due to nature of this defect, the tire condition cannot be evaluated visually. **All eligible tires (44 pcs) must be removed from service.**

5. **How do I process the removed tires for warranty reimbursement ?**

After a tire has been inspected and deemed as an eligible product for replacement, please submit the eligible tire(s) under the standard TBC limited warranty procedures and write "SAILUN Recall" on the TBC Corporation Adjustment Claim Form as the reason for removal. Two copies of the TBC Corporation Adjustment Claim form are to be submitted. The owner information and signature must be present for reimbursement. Additional TBC Corporation Claim Forms can be requested by contacting Deborah Teague at TBC, Memphis at (901) 363-8030.

In addition, tires that are deemed eligible must be quarantined with "RECALL" written on the sidewall of the tire(s) to help identify that this is a tire being submitted for voluntary recall.

The tire(s) must be shipped Freight Collect to :

**Adjustment Service Center
1825 S. 4th St.
Leavenworth, KS 66048**

Telephone: 800-451-9864

The Preferred freight carrier is : **FREIGHT BROKERS INTERNATIONAL (FBI)**

Call 800-419-8488 dispatch or email dispatch@fbifreight.com

Only tires that are deemed eligible for the voluntary recall may be submitted on this claim form(s)
(i.e. recall claim forms should only have tires subject to recall activity)

Any eligible tire(s) still in stock are to be processed as a warranty in the above indicated manner and shipped freight collect to the above address. When completing the claim form please indicate whether the eligible tire(s) are "New Inventory" or "Used Inventory" as referenced below.

If eligible tires are confirmed by Sailun, credit will be granted. An service allowance of \$20.00 will be provided for each eligible tire removed from service to cover removal of the eligible tire and installation of new tire.



6. How do I complete and process Claim Forms :

Please use the following guidelines in filling out the TBC Adjustment Claim Form :

Column Heading	Description	Instructions
Please write "SAILUN RECALL" below the Control Number		
Column 1	Adjustment Number	Complete per normal warranty procedure. In addition please append the following codes to indicate what type of usage the tire(s) submitted have been subjected to:
		(N) - Indicates New Inventory
		(U) - Indicates Used Inventory
		(C) - Indicates tire was removed from customer vehicle
Column 2	TBC Article Number	Complete per normal warranty procedure.
Column 3	Adjustment Date	Complete per normal warranty procedure.
Column 4	Condition Code	Please record as "RECALL"
Column 5	32nds Remaining	Complete per normal warranty procedure.
Column 6	Complete DOT Serial	Add Tire DOT Number (Full # including date code)
	Number of Product	Add Individual Tire Serial Number below DOT #

See attached example for reference

An envelope containing all claim documents including the yellow copy of the claim form **MUST** be securely attached to the tread surface of the claimed tire(s) with tape.

Copies of all paperwork including the pink copy of the completed claim form along with a copy of the signed bill of lading are to be mailed to :

**Adjustment Service Center
1825 S. 4th St.
Leavenworth, KS 66048**

7. What is the "Eligible Time Period" for this recall ?

Owners of eligible tires will receive a dated letter with instructions for the recall campaign. Owners have 60 days from the date of the letter to return their tires to the place of purchase to have them replaced with compliant tires at no charge. After the 60 day period, the TBC Standard Limited Warranty coverage policy applies.

8. What if I have questions or need special assistance with this recall ?

If you have questions or need our assistance, please contact the TBC Corporation Quality Assurance Department at (800) 739-7698



Please be reminded that it is a violation of Federal law for you to sell any of the noncompliant items covered by this notification until this recall has been performed on these tires. Substantial civil penalties apply to violations of this law.