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**Sent on** 08 31 2012 **Expires on** 09 14 2012  
**From** Parts and Service Division  
**Subject** Stop Sale/Safety Recall: 2012 Ridgeline Passenger SRS Indicator

**TO:** All Honda Parts & Service Managers, Advisors and Personnel  
**FROM:** American Honda Parts & Service Division, Campaign Administration  
**RE:** Stop Sale/Safety Recall: 2012 Ridgeline Passenger SRS Indicator

On August 31, 2012, American Honda will notify NHTSA of a **Stop Sale** order and **Safety Recall** for 17 2012 Ridgeline units. Any new or used units in dealer stock must be inspected and, if necessary, repaired prior to sale. **Refer to your eResponsibility report or VIN inquiry to determine which units in your inventory are affected.** American Honda Motor Co. expects to begin written customer notification on or about September 21, 2012, with customer phone calls beginning immediately.

Note: Affected vehicles should not be sold until the inspection and, if necessary, repair has been performed. Should an unrepaired vehicle cause any injury or damage because of the required recall repair, the dealership will be solely responsible to the damaged party, and will be required to defend and indemnify American Honda for any resulting claims.

**Basic Problem**

Due to an error during vehicle assembly, some 2012 Ridgelines may have had an incorrect passenger airbag indicator installed.

All affected vehicles will require replacement of the passenger airbag indicator/hazard switch assembly.

**Campaign Information**

A preliminary version of Service Bulletin 12-055 was posted to ISIS August 31, 2012, and the final version including an example of the customer notification is expected to post by September 14, 2012. Customer mailings are currently scheduled to begin on or about September 21, 2012.

**Parts Information**

Replacement passenger airbag indicator/hazard switch assemblies can be ordered by using a Controlled Parts Order and supplying a valid VIN. Refer to S/B 12-055 for parts information.

**Warranty and Repair Information**

Warranty and repair information is detailed in the preliminary version of S/B 12-055, which has been posted on ISIS as of August 31, 2012.

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