

TO: Hyundai Dealership General Managers, Sales Managers,  
Service Managers, Parts Managers, and Warranty  
Administrators  
FROM: Hyundai Motor America  
DATE: July 24, 2012  
SUBJECT: **Recall 106 - 2012/2013 Sonata - Curtain Air Bag Replacement -  
TSB# 12-01-019**

Hyundai Motor America is conducting a Recall to replace the Curtain Air Bags on certain 2012/2013 Model Year Sonata vehicles. Three individual types of repair are possible under this campaign:

1. Replacement of driver's side curtain airbag.
2. Replacement of passenger's side curtain airbag.
3. Replacement of both driver's and passenger's side airbags.

Technical Service Bulletin #12-01-019 provides a procedure to conduct this replacement.

In order to identify only those vehicles affected by Recall Campaign 106, it will be necessary to access Hyundai Motor America's "Warranty Vehicle Information" screen via WEBDCS before starting the repair. The "Warranty Vehicle Information" screen will identify affected vehicles with an open Recall Campaign 106. **The "Warranty Vehicle Information" screen will also identify the applicable repair to complete on each vehicle as identified in #1 - #3 above.**

A listing of DEALER STOCK AND RETAILED VEHICLES is also located on WEBDCS, SERVICE tab, select INFORMATION, and select: **UNCOMPLETED CAMPAIGN VIN LIST - DEALER STOCK OR RETAILED.**

TSB #12-01-019 will be available on Hyundai's Website on July 24, 2012. It contains instructions on performing the service and submitting the campaign claim.

A percentage of applicable parts will be shipped to each dealer based upon current Dealer Stock Inventory. Additional inventory can be ordered from your facing PDC.

Customer notification letters will begin mailing in August, 2012 to all affected customers.

It is IMPORTANT TO SUBMIT A CAMPAIGN CLAIM FOR EACH VEHICLE SERVICED so your dealership can be compensated for your work and Hyundai can maintain accurate records of campaign completions.

**LEGAL LIABILITY NOTICE:** You are required to keep confidential any and all information and documents provided to you by Hyundai Motor America in the conduct of carrying out work for this recall campaign. Hyundai Motor America dealers may use owner information provided for the campaign only for the purpose of conducting and performing this recall campaign, and for no other purpose.

Hyundai appreciates your cooperation and support. Questions may be directed to your District Parts and Service Manager or Warranty HELPREP line at 1-877-446-2922.

HYUNDAI MOTOR AMERICA