



SUZUKI MOTOR CORPORATION
Overseas Automobile Service Group
Overseas Service Department
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Date Aug. 11, 2012
Our ref. NU-120811

To: Selected Suzuki Automobile Distributors
Attn.: Managing Director
Service Director / Manager

Subject: 2004-2006MY Forenza/Forenza Wagon/Reno Safety Recall Campaign For Loss Of Headlamp Function

We regret to inform you that certain 2004-2006MY Forenza/Forenza Wagon/Reno model vehicles may have a problem in headlamp function.

Some vehicles may experience an intermittent or total loss of low/high beam headlamp function. This would result in reduced driver visibility while driving at night which could result in a crash causing property damage or personal injury.

In view of nature of this problem, Suzuki Motor Corporation has decided to carry out a safety recall campaign in your market pursuant to the GM Korea's decision. Details of this recall campaign are explained below.

You are kindly requested to organize this recall campaign for the affected vehicles in your market. If you are required to report to your authority, please contact them.

We are very sorry for causing inconvenience to you. Your cooperation and assistance will be highly appreciated. If you have any question, please don't hesitate to contact us anytime.

Very truly yours,

A handwritten signature in black ink, appearing to be 'Yasunari Suzuki', written over a horizontal line.

Yasunari Suzuki, Department General Manager
Overseas Service Department
SUZUKI MOTOR CORPORATION

Action

- (1) Contact the owners of the affected vehicles to let them bring their vehicles to your authorized Suzuki dealers.
- (2) Dealers are to remove the splice pack and reconnect the affected wires with two heat-shrink splices. For the repair procedure, refer to GM Korea's bulletin (ANNEX4) which will be provided separately later around August 22. Perform a corrective work by using the tools and materials which are the same as those you have used for NB-recall.

Affected vehicle information

- (1) Model:

Forenza/Forenza Wagon/Reno model vehicles produced from SOP (start of production) to March 27, 2006.

- (2) Affected Vehicles Actually Exported To Your Country:

Please refer to the VIN List of ANNEX 1.

Warranty Reimbursement Information

The cost incurred for this recall campaign will be reimbursed by GM Korea. Please submit claim data and invoice directly to GM Korea warranty team. Labor allowance will be provided after it is notified by GM Korea around August 22.

Campaign code

99-NU

Implementation date on your country

We would like to ask you to provide the following information to your window person of overseas automobile service group by Sep. 28, 2012. Please fill in the ANNEX3 and email to us.

- (1) Campaign notification date to your AUTHORITY, if required.
- (2) Campaign notification date to your DEALERS.
- (3) Campaign notification date to CUSTOMERS.

Attachment

ANNEX1: VIN List

ANNEX2: Sample of the Announcement letter to the owners of the affected vehicle

ANNEX3: Recall campaign notification plan form

ANNEX4: GM Korea bulletin (will be provided later around August 22)