



PO BOX 70
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DODGE CENTER, MN 55927
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OWNER NOTIFICATION LETTER for NHTSA Recall 12V-236

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act.

McNeilus Truck & Manufacturing (McNeilus) has decided that a defect which relates to motor vehicle safety exists in chassis equipped with McNeilus ZR model refuse bodies, produced and shipped between 4/26/2010 and 5/1/2012.

Federal Motor Vehicle Safety Standards, Section 571.108 Standard No. 108 (Lamps, reflective devices, and associated equipment) states that “The vehicular hazard warning signal operating unit on each vehicle shall operate independently of the ignition or equivalent switch”. The hazard warning signals on refuse trucks that are the subject of this report do not flash with the ignition switch in the off position.

Affected units will be repaired by McNeilus service technicians at the customer’s facility as part of the ZR update campaign. McNeilus is in the process of contacting owners to arrange and schedule updates and repairs.

If you believe that McNeilus Companies has failed or is unable to remedy the defect without charge within a reasonable time or if you have questions or need assistance, please contact McNeilus at 1-888-686-7278 to contact a local McNeilus service representative. You may also send an email to refuseservice@mcneilusco.com. You may wish to contact the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Avenue, S.E., Washington, D.C. 20590 or call the toll free Auto Safety Hotline at 1-888-327-4236 (TTY: 1-800-424-9153) or go to <http://www.safercar.gov>.

If you have leased this vehicle to another person, federal regulations require you to send a copy of this notice to your lessee by first-class mail within ten days of your receipt of this notice.