



North America

Date: July 12, 2012
To: Dealer Principal, Dealer Service Manager
From: Service Operations Department
Re: Notification Letter for Voluntary Safety Recall Campaign # 12V-252

UD Trucks North America has decided that certain 2008, 2009 & 2010 UD3300 model vehicles modified with dual steering by Fontaine Modification Company do not comply with the following requirement of Federal Motor Vehicle Safety Standard 121 "Air Brake Systems":

- Section 5.7, Emergency brake system for trucks and buses

The modifications made by Fontaine may have resulted in loss of isolation between the primary and secondary air brake systems; therefore, the vehicles may not comply with Section 5.7 of 49 CFR 571.12, Air Brake Systems.

As a result, if the vehicle experiences an air leak in either the primary or the secondary system, the vehicle may experience a total loss of brakes, increasing the risk of a vehicle crash.

The following safety recall has been issued by UD Trucks North America to address the issue:

- **Safety Recall 12V-252 – Dual Steer Air Brake Plumbing Non Compliance**

As a remedy the air brake system will be inspected and reworked if required to bring the vehicle into compliance.

Dealers are requested to proceed immediately to make the necessary repair to the affected vehicles in their inventory.

It is a violation of federal law for a dealer to deliver a new or used motor vehicle covered by a recall notice until the recall remedy has been performed.

Owners of affected vehicles will receive an "Authorization for Recall Notification Service" card. This postage pre-paid card must be filled out correctly and returned to the address on the card indicating whether the vehicle was repaired, transferred, sold, etc. (refer to the UD Warranty Policies & Procedures Manual, Part III, Section 1). For vehicles without an "Authorization for Recall Service" card, check the vehicle identification number with the Vehicle Service Notification screen of the UD IntraNET Warranty Claim System menu.

Federal regulations require that all vehicle lessors must notify all lessees within ten (10) days of receiving this notice.

It is estimated that the inspection will take one hour and four hours if repairs are required.

All owners of affected vehicles will be notified by mail to schedule an appointment with an authorized UD Truck Dealer to have this safety recall performed free of charge.

Please find the following information enclosed with this letter:

- Recall Bulletin # 12V-252 dated July 12, 2012.
- Customer Notification Letter dated July 12, 2012.
- Campaign Recall Completion Labels.

Complete details and procedures for this safety recall may be found in Recall Bulletin # 12V-252 issued with this letter. Recall Bulletin # 12V-252 is also posted on the Service website of the UD IntraNET and additional copies of the bulletin are available upon request. Any questions concerning these safety recalls may be directed to the Technical Support Manager or any of the Service Operations staff at UD Trucks North America.

Sincerely,
UD Trucks North America