



July xx, 2012

## IMPORTANT SAFETY RECALL NOTICE

### VOLUNTARY SAFETY RECALL CAMPAIGN # 12V-252

Dear UD Truck Owner:

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act.

UD Trucks North America has ~~determined~~ decided that certain 2008, 2009 & 2010 UD3300 model vehicles modified with dual steering by Fontaine Modification Company do not comply with the following requirement of Federal Motor Vehicle Safety Standard 121 "Air Brake Systems":

- Section 5.7, Emergency brake system for trucks and buses

The modifications made by Fontaine may have resulted in loss of isolation between the primary and secondary air brake systems; therefore, the vehicles may not comply with Section 5.7 of 49 CFR 571.12, Air Brake Systems.

As a result, if the vehicle experiences an air leak in either the primary or the secondary system, the vehicle may experience a total loss of brakes, increasing the risk of a vehicle crash.

The following safety recall has been issued by UD Trucks North America to address the defect issue:

#### **Safety Recall 12V-252: Dual Steer Air Brake Plumbing Non Compliance**

As a remedy, the air brake system will be inspected and reworked if required to bring the vehicle into compliance.

The vehicle identified on the enclosed "AUTHORIZATION FOR RECALL SERVICE" card is affected by the recall and our records indicate that you are the current owner of the vehicle.

Please contact an authorized UD Truck Dealer as soon as possible to schedule an appointment to have this important Safety Recall performed at no charge to you. It is estimated that the inspection will take one hour and four hours if repairs are required.

Federal regulations require that all vehicle lessors must notify all lessees within ten (10) days of receiving this notice.

**IMPORTANT:** Please bring the "AUTHORIZATION FOR RECALL SERVICE" card with you to the UD Truck Dealer at the time of your repair appointment. If you do not have the "AUTHORIZATION FOR RECALL SERVICE" card, please provide the Vehicle Identification Number (VIN) to the UD Truck Dealer when scheduling your appointment to verify that your vehicle requires this recall service.

If you have previously paid for repairs as a result of this issue, you may be entitled to recovery of those expenses. Submit copies of all documentation supporting your claim according to the rules specified in the "General Plan for Reimbursement of Pre-notification Remedies" provided in this mailing.

If you no longer own this vehicle, please fill in the requested information on the enclosed prepaid "AUTHORIZATION FOR RECALL SERVICE" card and return it to UD Trucks North America Service Operations Department. This will allow proper identification and notification to the current owner of this vehicle.

You may submit a complaint to the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Ave., S.E., Washington, DC 20590 or call the toll free Vehicle Safety Hotline at 1-888--327--4236 (TTY 1-800-424-9153); or go to <http://www.safercar.gov>, if you believe that either UD Trucks North America or the UD Truck Dealer has failed or is unable to repair your vehicle without charge.

We regret any inconvenience this recall may have caused. If you have any questions regarding this recall, you may contact UD Trucks North America's Regulatory Affairs Department at UD Trucks North America, P.O. Box 26115, Greensboro, NC 27402-6115 or by email at [vtna.regulatoryaffairs@volvo.com](mailto:vtna.regulatoryaffairs@volvo.com)

Sincerely,



**UD TRUCKS**

**UD Trucks North America**

# North America