



U.S. Department
of Transportation
**National Highway
Traffic Safety
Administration**

1200 New Jersey Avenue SE
Washington, DC 20590

July 10, 2012

MR. RICHARD KENTON
DIRECTOR OF CUSTOMER SERVICE
ZERO MOTORCYCLES, INC.
170 TECHNOLOGY CIRCLE
SCOTTS VALLEY, CA 95066

NVS-215kjs
12V-310

SUBJECT: BATTERY CIRCUIT BOARD

DEAR MR. KENTON:

This letter serves to acknowledge Zero Motorcycles, Inc.'s (Zero) notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall campaign which will be conducted pursuant to Federal law for the motorcycles listed below.

Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

Makes/Models/Model Years:

ZERO/ZERO DS/2012
ZERO/ZERO S/2012
ZERO/ZERO X/2012
ZERO/ZERO XU/2012
ZERO/ZERO XU-LSM/2012

NHTSA Campaign Number: 12V-310

Mfr's Report Date: June 29, 2012

Components: ELECTRICAL SYSTEM

Potential Number of Units Affected: 254

Summary:

ZERO MOTORCYCLES, INC. (ZERO) IS RECALLING CERTAIN MODEL YEAR 2012 S, DS, X, XU, AND XU-LSM MOTORCYCLES. INSUFFICIENT WEATHERPROOFING MAY CAUSE A SHORT CIRCUIT OF THE BATTERY MANAGEMENT SYSTEM WHEN SUBJECTED TO WET CONDITIONS, RESULTING IN THE MOTORCYCLE INADVERTENTLY LOSING POWER.

Consequence:

SUDDEN LOSS OF POWER CAN LEAD TO A CRASH AND POTENTIAL INJURY OR DEATH TO THE RIDER.

Remedy:

ZERO WILL NOTIFY OWNERS, AND DEALERS WILL REPAIR THE MOTORCYCLES FREE OF CHARGE. THE SAFETY RECALL IS EXPECTED TO BEGIN ON, OR ABOUT, JULY 16, 2012. OWNERS MAY CONTACT ZERO MOTORCYCLES, INC. AT 1-888-786-9376.

Notes:

CUSTOMERS MAY CONTACT THE NATIONAL HIGHWAY TRAFFIC SAFETY ADMINISTRATION'S VEHICLE SAFETY HOTLINE AT 1-888-327-4236 (TTY: 1-800-424-9153); OR GO TO [HTTP://WWW.SAFERCAR.GOV](http://www.safercar.gov).

We have received your proposed owner notification letter and it is currently under review. You will be notified of any changes or concerns once our review is complete.

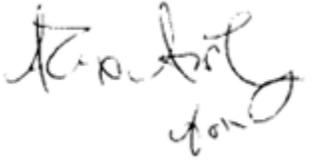
Please be reminded of the following requirements:

Copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

As stated in Part 573.7, submission of the first of six consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on or before 30 days after the close of the calendar quarter.

Your contact for this recall will be Kelly Schuler, who may be reached by phone at 1-202-366-5227, by email at Kelly.Schuler@dot.gov, or through the office email at RMD.ODI@dot.gov. We look forward to working with you for the successful completion of this recall campaign.

Sincerely,

A handwritten signature in black ink, appearing to read "Jennifer Timian". The signature is written in a cursive style with a large initial "J" and "T".

Jennifer Timian
Chief, Recall Management Division
Office of Defects Investigation
Enforcement