



U.S. Department  
of Transportation  
**National Highway  
Traffic Safety  
Administration**

1200 New Jersey Avenue SE  
Washington, DC 20590

July 11, 2012

MR. JOE RESIL  
REGULATORY COMPLIANCE MANAGER  
ENTEGR COACH  
903 SOUTH MAIN STREET P.O. BOX 460  
MIDDLEBURY, IN 46540

NVS-215et  
12V-312

**SUBJECT:** WINDSHIELD WIPER ARM

**DEAR MR. RESIL:**

This letter serves to acknowledge Entegra Coach's (Entegra) notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall campaign which will be conducted pursuant to Federal law for the vehicles listed below.

Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

**Makes/Models/Model Years:**

ENTEGR/A/NTHM/2011-2013  
ENTEGR/A/SPIRE/2011-2013  
ENTEGR/A/CORNERSTONE/2012-2013

**NHTSA Campaign Number:** 12V-312

**Mfg's Report Date:** July 3, 2012

**Components:** VISIBILITY: WINDSHIELD WIPER/WASHER: LINKAGES

**Potential Number of Units Affected:** 232

**Summary:**

ENTEGRIS IS RECALLING CERTAIN MODEL YEAR 2011-2013 ANTHEM AND ASPIRE AND MODEL YEAR 2012-2013 CORNERSTONE MOTOR HOMES MANUFACTURED FROM APRIL 19, 2011, THROUGH JUNE 22, 2012. THE WINDSHIELD WIPER ARM CAN DETACH FROM THE VEHICLE.

**Consequence:**

IF THIS OCCURS, THE DRIVER'S VISIBILITY CAN BE REDUCED, INCREASING THE RISK OF A CRASH.

**Remedy:**

ENTEGRIS WILL NOTIFY OWNERS, AND DEALERS WILL REPLACE THE SHAFT ATTACHING THE ARM TO THE WIPER LINKAGE, FREE OF CHARGE. THE SAFETY RECALL IS EXPECTED TO BEGIN DURING JULY 2012. OWNERS MAY CONTACT ENTEGRIS AT 1-800-945-4787.

**Notes:**

CUSTOMERS MAY CONTACT THE NATIONAL HIGHWAY TRAFFIC SAFETY ADMINISTRATION'S VEHICLE SAFETY HOTLINE AT 1-888-327-4236 (TTY: 1-800-424-9153); OR GO TO [HTTP://WWW.SAFERCAR.GOV](http://www.safercar.gov).

Please be reminded of the following requirements:

You are required to submit a draft owner notification letter to this office no less than five days prior to mailing it to the customers. Also, copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

As stated in Part 573.7, submission of the first of six consecutive quarterly status reports is required within 30 days after the close of the calendar quarter in which the campaign was initiated. Thereafter, quarterly reports will be due on or before 30 days after close of the calendar quarter.

Your contact for this recall will be Edison Thompson who may be reached by phone at 202-366-9525, or by email at [Edison.Thompson@dot.gov](mailto:Edison.Thompson@dot.gov), or through the office email at [RMD.ODI@dot.gov](mailto:RMD.ODI@dot.gov). We look forward to working with you toward a successful completion of this recall campaign.

Sincerely,

A handwritten signature in black ink, appearing to read "Jennifer Timian". The signature is fluid and cursive, with a large loop at the end of the last name.

*For*

Jennifer Timian  
Chief, Recall Management Division  
Office of Defects Investigation  
Enforcement