



FORETRAVEL
MOTORCOACH

June 20, 2012

Reference: Safety Recall # R12V-239 Servicing Dealer Letter

Attention: Service Manager

Dear: Sir or Madam,

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act.

Foretravel, Inc. has decided that a defect which relates to motor vehicle safety exists on certain 2007 through 2011 year model Nimbus and 2007 through 2010 Phenix Series Motorcoaches equipped with side windows with manually opening glass vent panels manufactured by Se-Gi Products Inc. There exists the possibility that these vent panels may de-bond from the hinge and the glass portion can fall from the coach while the vehicle is stationary or in motion. If this occurred during travel it could create a road hazard, increasing the risk of a crash or personal injury. This campaign involves only the manually opening (movable) vent panels of the side windows. The fixed non-opening panel areas are not affected.

The repair process will include inspection of all Se-Gi windows containing vent panels of the potentially affected motor coaches and identify defective windows. If defective windows are identified, specifications will be confirmed and replacement panel(s) ordered and replaced. This correction will be made at no cost to the owner. Se-Gi Products Inc. has indicated they will manufacture and ship replacement windows to Foretravel Inc. within 30 days of our order.

Dealers with coaches in stock inventory MUST make sure this campaign is completed prior to delivery to the customer.

To obtain remedy parts for this recall, please contact our distribution center at 1-800-955-6226 extension(s) 173 or 154.

Enclosed with this dealer letter you will find a copy of the "Service Bulletin" which includes detailed service instructions for the recall mentioned above.

Warranty claims must be filed directly with Foretravel, Inc. When filing or requesting info use the following labor code # **R12V-239**.

.50 hrs will be allowed for each coach inspection.

.50 hrs will be allowed for each panel replaced.

If you have other questions or need instructions on the remedy please call the Foretravel, Inc. technical department at 1-800-955-6226.

Sincerely,

Mark Harvey
Director of Warranty Services

Enclosures: