

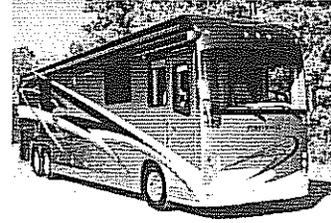
Foretravel Service Bulletin

Date: 06/15/2012

Subject: NHTSA RECALL-SE-GI Vent Panel Bond Inspection

Bulletin Number: R12V-239

Publishing Number: 114



Introduction:

Foretravel, Inc. has decided that a defect which relates to motor vehicle safety exists in certain motorcoaches equipped with side windows having manually opening vent panels manufactured by Se-Gi Products Inc. There exists the possibility that these vent panels may de-bond from the hinge and the glass portion can fall from the coach while the vehicle is stationary or in motion. If this occurred during travel it could create a road hazard, increasing the risk of a crash or personal injury.

The remedy will include inspection of all Se-Gi window containing vent panels of the potentially affected motor coaches and identify defective vent panels, specifications will be confirmed and replacement panel(s) ordered and replaced.

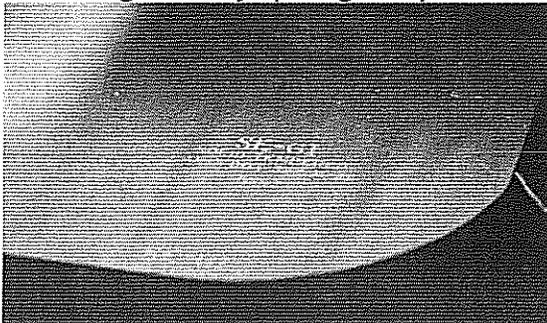
Units Affected:

Certain 2007 through 2011 year model Nimbus

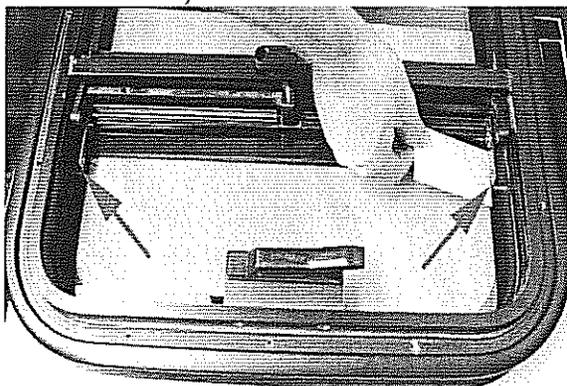
Certain 2007 through 2010 year model Phenix

Service Instructions:

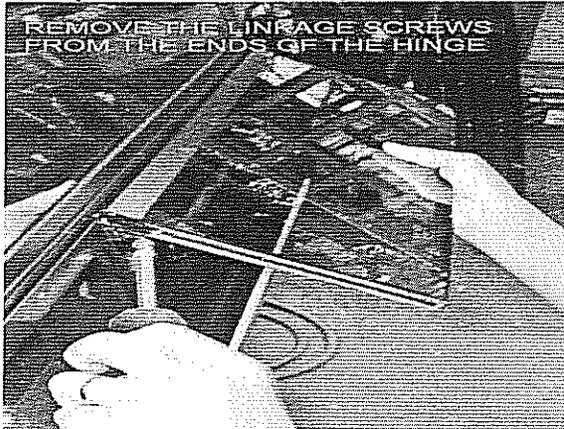
- 1) Check the manufacturer etching on the windows to be inspected to confirm Se-Gi windows having manually opening vent panels.



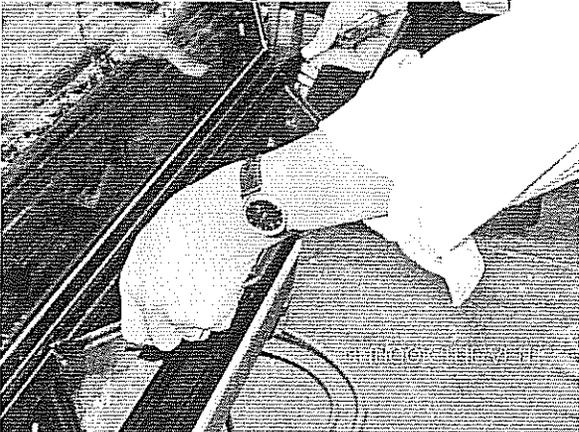
- 2) Inspect individual vent panels from outside looking for any signs of looseness or sagging in the hinge area. Next inspect individual panes from inside; it may be necessary to remove the screen to gain access to the brackets that are attached at each end of each vent panel.
- 3) Look for a gap or separation between each bracket and the glass pane. Use a business card, if it will insert between the hinge bracket and the glass, then the panel will need replacement (See Picture # 2).



- 4) Note the location of each de-bonded vent panel, left or right as viewed from the outside of the vehicle. Measure the outside dimensions of the entire window, **NOT** the vent panel.
- 5) Contact Foretravel parts department and they will confirm the specifications of the window and panels, panel(s) will be ordered from Se-Gi. Please allow at least 30 days in your scheduling for manufacture and shipment of replacement panel(s).
- 6) Open the vent all the way and remove screws from the hinge (one or two on each end).



- 7) Unhook the vent by lifting up on the vent while slightly pushing it towards the window. It may be necessary to wiggle the vent a little to get it to pop out of the socket (See picture # 4).



- 8) Reinstall everything in reverse order.
- 9) Mail or fax the completed campaign reply sheet per instructions.

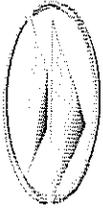
Labor Code: R12V-239

Labor Allowance:

Inspection - 0.50 hours each coach

Replacement – 0.50 each panel

If you have any questions please call Foretravel Technical Assistance at 1-800-955-6226



FORETRAVEL
MOTORCOACH

Recall/Campaign Reply Sheet

**Note: REPAIR MUST BE COMPLETED IN ACCORDANCE WITH RECALL/
CAMPAIGN # R12V-239**

Customer Name: _____

Date Remedy Performed: _____

V.I.N. _____

Mileage: _____

_____(Check if applicable) I no longer own this vehicle.

**TO RECEIVE CREDIT FAR ANY ALLOWABLE LABOR CHARGES, THIS
VERIFICATION FORM MUST BE RETURNED TO FORETRAVEL, INC. UPON
COMPLETION OF THE RECALL/CAMPAIGN # R123V-239**

Submitted By: _____

Title: _____

Date: _____

Signature: _____

Please mail or fax a copy of this completed form to:

Foretravel, Inc.
Attn: Warranty Department
1221 NW Stallings Drive
Nacogdoches, TX 75964

Fax # 1-936-559-8923