

Audi of America, Inc.



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Date: June 27, 2012

Subject: Upcoming Voluntary Safety Recall 60B2  
2012 MY Audi Q5 Equipped with Sunroof  
Front Sunroof Glass Panel

Dear Audi Dealer Principal, Service Manager, and Parts Manager:

We would like to inform you of upcoming voluntary Safety Recall 60B2. Please refer to the attached Campaign Data Sheet for additional information.

***Important Reminder on Vehicles Affected by Safety and Compliance Recalls***  
***By law, dealers must correct, prior to delivery for sale or lease, any vehicle that fails to comply with an applicable Federal Motor Vehicle Safety Standard or that contains a defect relating to motor vehicle safety.***

If you have any questions or require additional assistance, please contact Warranty. As always, any press inquiries should be directed to Audi Public Relations.

Audi Product Compliance

Attachment: Campaign Data Sheet (1)



**Audi**

## CAMPAIGN DATA SHEET

<b>CAMPAIGN TYPE</b>		<b>SAFETY RECALL</b>
<b>SAGA CODE</b>		60B2
<b>MARKET(S)</b>		United States and Canada
<b>AFFECTED VEHICLES</b>		2012 MY Audi Q5 vehicles with sunroof glass panel
<b>TOPIC</b>		Front Sunroof Glass Panel
<b>PROBLEM DESCRIPTION</b>		Due to a production process issue at the sunroof glass supplier, some vehicles may have been manufactured with a front sunroof glass panel that is susceptible to breakage in very cold weather/temperature conditions. If the front sunroof glass panel were to break while the vehicle is in motion, it could cause driver distraction. Additionally, broken glass inside the vehicle poses a risk of injury to vehicle occupants. Audi is not aware of any claim of accident or injury caused by this issue.
<b>CORRECTIVE ACTION</b>		Replace the front sunroof glass panel of the affected vehicles for customers free of charge.
<b>CUSTOMER NOTIFICATION DATE</b>		On or about August 7, 2012
<b>ELSAWEB VISIBILITY DATE</b>		On or about August 7, 2012
<b>AIM VISIBILITY DATE</b>		On or about August 7, 2012
<b>CAMPAIGN VEHICLE COUNT</b>	<b>TOTAL AFFECTED</b>	<b>USA:</b> Approximately 13,172 <b>Canada:</b> Approximately 1,793
	<b>DEALER INVENTORY</b>	TBD
	<b>CPO INVENTORY</b>	TBD
<b>APPROXIMATE REPAIR TIME</b>		40 TU
<b>SPECIAL TOOLS NEEDED?</b>		NONE
<b>PARTS REQUIRED</b>		TBD
<b>INITIAL PARTS ALLOCATION DATE</b>		Prior to customer notification date of August 7, 2012
<b>TECHNICIAN TRAINING REQUIRED?</b>		SEE CAMPAIGN CIRCULAR WORK INSTRUCTIONS
<b>EXPIRATION DATE</b>		NONE
<b>ADDITIONAL INFORMATION</b>		<b><i>Important Reminder on Vehicles Affected by Safety and Compliance Recalls: By law, dealers must correct, prior to delivery for sale or lease, any vehicle that fails to comply with an applicable Federal Motor Vehicle Safety Standard or that contains a defect relating to motor vehicle safety.</i></b>

**IMPORTANT!** To ensure that ALL of your personnel are aware of this action before receiving questions from any customer, please share this information with ALL personnel who have campaign-related responsibilities, including service writers, technicians, parts employees, warranty administrators, etc. See the campaign circular on ElsaWeb for the most current repair information. Refer to the campaign circular for complete repair and claiming instructions.