

From: [Broadcast Messaging System](#)
To: [DL-BMS Message Monitors](#)
Subject: Delivery Stop Update MY 2012 and 2013 BMW X5, and MY 2013 X6 Power Steering System
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DCSnet Message
Urgent



Subject: Delivery Stop Update MY 2012 and 2013 BMW X5, and MY 2013 X6 Power Steering System

To: BMW Sales Managers, Service Managers, and Parts Managers

BMW of North America, LLC is announcing a Recall to correct a potential leak of the power steering hydraulic fluid in certain MY 2012 and 2013 X5 and MY 2013 X6 vehicles.

Affected vehicles currently in center inventory must have this Safety Recall performed before retail delivery. While not yet identified by the Key Reader or DCS inquiry, affected vehicles can be found in the attached list (this list has not changed since the last time it was issued on Friday, June 8th).

Until the Recall is released, affected vehicles on the list must be held at your center. BMWNA's Customer Relations department has begun contacting all customers who have taken delivery of an affected vehicle. Customers are being advised of the issue and informed that they will receive a recall letter in July. Customers will be asked to schedule a service appointment upon receipt of their letter to have the steering gear checked, and, if necessary, replaced.

Current RDC inventory is being cleared and new stock will be arriving at the end of June. Dealer inventory must not be sold or installed. A TEC Return bulletin will be issued shortly. Part numbers involved are:

32 10 6 771 418

32 10 6 788 974

32 10 6 799 622

32 10 6 799 625

A Service Information bulletin will be published as soon as details are available.

Please refer to the attached Q&A to answer any questions your customers may have.

Thank you for your cooperation,

BMW of North America, LLC

Attachments: [X5 X6-Steering Gear-QAx\[80e322ed\].pdf](#) [X5 X6 Delivery Stop Revised06_08_12_\(2\)\[80e322ec\].pdf](#) [X5 X6-Steering Gear-QAx\[80e322ed\].pdf](#) [X5 X6 Delivery Stop Revised06_08_12_\(2\)\[80e322ec\].pdf](#)

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