



June 28, 2012

Recall 12V-226

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act. Thomas Built has decided that a defect which relates to motor vehicle safety exists on certain Minotour, Saf-t-liner EF, Saf-T-liner HDX, and Saf-T-Liner C2 model non-school buses manufactured between January 10, 2007 and November 5, 2010.

The defect involves the outboard end of the wheelchair lift platform. The defect manifests itself when the roll stop latches are no longer capable of restraining the roll stop to prevent passengers from defeating or riding over the roll stop. An unrestrained roll stop occurring when the platform is in an elevated position could allow a wheelchair/passenger to fall to the ground and sustain injury.

To arrange for repairs, you should contact your local Braun Corporation dealer immediately. The remedy will consist of installing a new clevis pin and a replacement outer barrier bracket/latch assembly. The repairs should take approximately one hour to complete. If you do not know who your Braun dealer is you may contact the Braun Corporation at 1-800-488-0359 to find the nearest authorized Braun dealer or service.

You may be liable for any progressive damage that results from your failure to complete the Recall within a reasonable time after receiving notification.

If you do not own the vehicle that corresponds to the identification number(s) which appears on the Recall Notification, please return the notification to the Warranty Campaigns Department with any information you can furnish that will assist us in locating the present owner. If you have leased this vehicle, Federal law requires that you forward this notice to the lessee within 10 days.

Federal law requires that any vehicle lessor receiving the recall notice must forward a copy of this notice to the lessee within 10 days.

If you have had your vehicle repaired due to this defect prior to receipt of this notice and you have incurred any costs, you may be eligible for reimbursement. For further information, please contact the Warranty Department at (336) 889-4871, 8 a.m. to 5 p.m. eastern standard time Monday through Friday. To find a dealer in your area please go to www.thomasbus.com. Owners may be liable for any progressive damage that results from its failure to complete campaigns within a reasonable time after receiving notification.

If the defect is not remedied without charge and within a reasonable time which is not longer than 60 days after you tender the vehicle for repair, also please contact the Warranty Department at (336)889-4871, 8:00 a.m. to 5:00 p.m. Eastern Time, Monday through Friday. If you believe that Thomas Built Buses has failed or is unable to remedy the defect without charge longer than 60 days, you may submit a complaint to the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Avenue, S.E., Washington, DC 20590, or phone the Vehicle Safety Hotline at 1-888-327-4236 (TTY: 1-800-424-9153) or go to <http://www.safercar.gov>. In Canada, if after contacting your dealer and/or Manufacturer Customer Service you have additional question with regards to this recall, you may contact Transport Canada – road Safety, 80 rue Noel, Gatineau, Quebec J8Z 0A1 or call 1-800-333-0510.

Sincerely,

Tracy Sauerbrey
Warranty/Recall Department

Enclosure