



## *Galaxy Helmets & Accessories*

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Website: [www.galaxyhelmets.com](http://www.galaxyhelmets.com)

Dear GLX Helmet Model G-501C Owner:

6/05/2012

This notice is sent to you in accordance with the requirements of the National traffic and Motor Vehicle Safety Act.

Galaxy helmets has decided that certain GLX Motorcycle Helmets Model G-501C all sizes manufactured in 2010 – 2011 fail to conform to Federal Motor Vehicle Safety Standard 218, “Motorcycle Helmets” Specifically, these helmets failed the FMVSS 218 Motorcycle Helmet penetration Test such that, in the event of a crash, the helmet may not provide adequate protection to the person wearing the helmet, possible resulting in injury.

According to our records, you purchased a helmet which may affected, we are offering you a full refund of the purchase price you paid for your helmets model G-501C. To receive your refund, please complete the enclosed form. Once you have completed the form, Please return it together with your helmets.

To return your helmets and receive a refund check, please do the following:

1. Complete the enclosed return form
2. Pack the helmets and the completed return form in a boxes.
3. Peel and attach the enclosed prepaid FedEx return labels to the box that contains your GLX G-501C helmets and the return form.
4. For your records please write down the FedEx tracking number located at the bottom of the FedEx label.
5. Deliver the boxes to your nearest FedEx or Kinko’s location.
6. Track your package at [www.fedex.com](http://www.fedex.com).
7. A refund check will be mailed within three to five weeks of Planetary Distribution, Inc “ Galaxy Helmets & Accessories” receiving your complete GLX Model G-501C helmets return.

\*\*\* To avoid delays please follow all the above listed steps completely \*\*\*

Please call 626-359-0900 or contact us [chris@galaxyhelmets.com](mailto:chris@galaxyhelmets.com) with any questions you may have.

If your feel that we have not been not been able to provide adequate remedy without charge and within a reasonable time, you may wish to write the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Ave, SE, Washington, DC 20590 or call 1-888-327-4236 (TTY: 800-424-9153): or go to <http://www.sfaercar.gov>

Sincerely,

Galaxy Helmets & Accessories