



U.S. Department
of Transportation
**National Highway
Traffic Safety
Administration**

1200 New Jersey Avenue SE
Washington, DC 20590

June 27, 2012

MS. PASCALE REYNTJENS
COMPLIANCE AND REGULATIONS
VAN HOOL N.V.
BERNARD VAN HOOLSTRAAT 58
LIER-KONINGSHOOIKT 00 B2500

NVS-215et
12V-286

SUBJECT: HIGH PRESSURE FUEL INES

DEAR MS. REYNTJENS:

This letter serves to acknowledge Van Hool N.V.'s (Van Hool) notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall campaign which will be conducted pursuant to Federal law for the vehicles listed below.

Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

Makes/Models/Model Years:

VAN HOOL/C2045/2011-2012
VAN HOOL/T2140/2011-2012
VAN HOOL/T2145/2011-2012

NHTSA Campaign Number: 12V-286 **Mfg's Report Date:** June 13, 2012

Components: ENGINE AND ENGINE COOLING: ENGINE, DIESEL
FUEL SYSTEM, DIESEL

Potential Number of Units Affected: 203

Summary:

VAN HOOL IS RECALLING CERTAIN MODEL YEAR 2011-2012 C2045, T2140, AND T2145 VEHICLES, EQUIPPED WITH A DETROIT DIESEL DD13 ENGINE. THE PUMP TO RAIL HIGH PRESSURE FUEL LINE SUPPORT SYSTEM USED ON THESE ENGINES IS SENSITIVE TO ASSEMBLY TORQUE AND MAY BE DAMAGED DURING SERVICE WORK. AS A RESULT OF OTHER REPAIRS, THE LINE SUPPORTS MAY LOOSEN, POTENTIALLY LEADING TO FUEL LINE CRACKING AND A FUEL LEAK.

Consequence:

A FUEL LEAK COULD CREATE A ROAD HAZARD, INCREASING THE RISK OF A CRASH. ALSO A FUEL LEAK IN THE PRESENCE OF AN IGNITION SOURCE CAN RESULT IN A FIRE.

Remedy:

VAN HOOL WILL NOTIFY OWNERS VIA ITS DEALER ABC BUS INC. AND WHERE NECESSARY, THE HIGH PRESSURE FUEL LINE SUPPORT SYSTEM WILL BE REPLACED, FREE OF CHARGE. THE SAFETY RECALL BEGAN ON JUNE 15, 2012. OWNERS MAY CONTACT THE WARRANTY ADMINISTRATOR FOR ABC BUS, INC. TOLL FREE AT 1-877-427-7278.

Notes:

VAN HOOL'S RECALL CAMPAIGN NUMBER IS P697. CUSTOMERS MAY CONTACT THE NATIONAL HIGHWAY TRAFFIC SAFETY ADMINISTRATION'S VEHICLE SAFETY HOTLINE AT 1-888-327-4236 (TTY: 1-800-424-9153); OR GO TO [HTTP://WWW.SAFERCAR.GOV](http://www.safercar.gov).

As stated in your report, we understand that Daimler Trucks North America (DTNA), parent company of Detroit Diesel engines, will be conducting this safety recall. However, since Van Hool is responsible for the defect in accordance with 49 CFR §573.5, please be advised that if the safety recall campaign is not successful, the agency may require Van Hool to conduct a follow-up notification. Furthermore, while we have received a representative copy of the owner notification letter that was distributed on June 15, 2012, the letters fails to properly identify the vehicles covered by this campaign.

Please be reminded of the following:

Copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

Per your 573 report, it is our understanding that Daimler Trucks North America will be filing the quarterly completion rate reports.

Your contact for this recall will be Edison Thompson, who may be reached by phone at 202-366-9525, by email at Edison.Thompson@dot.gov, or through the office email at RMD.ODI@dot.gov. We look forward to working with you for successful completion of this recall campaign.

Sincerely,

A handwritten signature in black ink, appearing to read "Jennifer Timian". The signature is fluid and cursive, with a long horizontal stroke at the end.

Jennifer Timian
Chief, Recall Management Division
Office of Defects Investigation
Enforcement