



FORETRAVEL
MOTOR COACH

June 21, 2012

Subject: Voluntary Se-Gi Vent Panel Safety Recall (NHTSA Campaign # 12V-239)

Dear Foretravel Owner:

This Notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act.

Foretravel, Inc. has decided that a defect, which relates to motor vehicle safety, exists on certain 2007 through 2011 Nimbus and 2007 through 2010 Phenix motorcoaches manufactured from August 2006 through September 2010 equipped with Se-Gi windows.

Reason for this voluntary recall: On certain coaches the opening glass vent panel of one or more of the side windows manufactured by Se-Gi Products Inc. may de-bond from the hinge and the glass portion of the vent panel can fall from the coach while the vehicle is stationary or in motion. If this occurred during travel it could create a road hazard, increasing the risk of a crash or personal injury.

This campaign involves only the manual opening (movable) vent panels of the side windows. The fixed non-opening panel areas are not affected.

What We Will Do: Foretravel, Inc. will inspect all Se-Gi windows containing vent panels of potentially affected motor coaches and identify defective vent panels. If your motor coach has one or more vent panels that are defective, we will confirm the specifications of the windows and order and install replacement vent panels supplied by Se-Gi Products Inc. at no charge to you.

Se-Gi Products Inc. has indicated that they will manufacture and ship replacement vent panels to Foretravel Inc. within 30 days of our order.

What You Should Do: Please contact Foretravel, Inc. as soon as possible to schedule an inspection and, if necessary, order and install replacement vent panels. The inspection and replacement installation will be performed at our factory service facility, or if necessary we can arrange to have this occur at one of our authorized service facilities.

The inspection process should take approximately 30 minutes to complete. If a replacement is required, the correct part will be ordered from Se-Gi. This recall will be performed at no charge to you.

If you lease your vehicle, Federal Regulation requires that any vehicle lessor receiving this recall notice must forward a copy of this notice to the lessee within ten days.

custltr.r12v239

If you have sold or traded your motor coach, please call Foretravel Inc. at 1-800-955-6226.

If you had this repair performed before you received this letter, you may be eligible for to receive reimbursement for the cost of pre-notification remedy associated with this recall. For more information contact Foretravel Inc. at 1-800-955-6226.

If, after contacting Foretravel Inc., you are still not able to have the safety defect remedied without charge within a reasonable time, you may wish to write: The Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Avenue SE, Washington, DC 20590; or call 1-888-327-4236 (TTY: 1-800-424-9153); or go to <http://www.safercar.gov>.

As always we value your ownership, and we regret any inconvenience that this may cause you. We have taken this action in the interest of your safety and continued satisfaction with your Foretravel motorcoach.

Sincerely,

A handwritten signature in black ink, appearing to read "Mark Harvey", with a long horizontal line extending from the end of the signature.

Mark Harvey
Director of Warranty Services