



U.S. Department
of Transportation
**National Highway
Traffic Safety
Administration**

1200 New Jersey Avenue SE
Washington, DC 20590

June 19, 2012

MR. JOHN WHITSELL
GENERAL MANAGER
NECKOVER TRAILERS
P.O. BOX 306
TROUP, TEXAS 75789

NVS-2151rd
12V-272

SUBJECT: E/H BRAKE ACTUATOR

DEAR MR. WHITSELL:

This letter serves to acknowledge C Diamond F, Inc. d/b/a Neckover Trailers' (Neckover) notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall campaign which will be conducted pursuant to Federal law for the trailers listed below.

Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

Makes/Models/Model Years:
NECKOVER/FLAT BED TRAILER/2012
NECKOVER/STOCK TRAILER/2012

NHTSA Campaign Number: 12V-272

Mfg's Report Date: June 12, 2012

Components: EQUIPMENT

Potential Number of Units Affected: 3

Summary:

C DIAMOND F, INC. D/B/A NECKOVER TRAILERS (NECKOVER) IS RECALLING ONE MODEL YEAR 2012 FLAT BED TRAILER AND TWO MODEL YEAR 2012 STOCK TRAILERS EQUIPPED WITH A DEXTER AXLE ELECTRIC/HYDRAULIC (E/H) BRAKE ACTUATOR PUMP. THIS PUMP MAY NOT HAVE BEEN PROPERLY HEAT TREATED. THIS CONDITION CAN CAUSE PREMATURE WEAR OF SOME CRITICAL COMPONENTS IN THIS PUMP WHICH CAN RENDER THE UNIT INOPERABLE.

Consequence:

THE E/H BRAKE ACTUATOR PROVIDES BRAKING POWER TO THE TRAILER BRAKES. FAILURE OF THE ACTUATOR CAN RESULT IN THE LOSS OF BRAKING EFFORT BY THE TRAILER, INCREASING THE RISK OF A CRASH.

Remedy:

NECKOVER WILL NOTIFY OWNERS, AND DEXTER AXLE DEALERS WILL REPLACE THE ELECTRIC/HYDRAULIC (E/H) BRAKE ACTUATOR PUMP, FREE OF CHARGE. NECKOVER HAS NOT PROVIDED A NOTIFICATION SCHEDULE. OWNERS MAY CONTACT NECKOVER TRAILERS AT 1-866-235-5889.

Notes:

CUSTOMERS MAY CONTACT THE NATIONAL HIGHWAY TRAFFIC SAFETY ADMINISTRATION'S VEHICLE SAFETY HOTLINE AT 1-888-327-4236 (TTY: 1-800-424-9153); OR GO TO [HTTP://WWW.SAFERCAR.GOV](http://www.safercar.gov).

We have received Neckover Trailers' proposed owner notification letter and it is currently under review. You will be notified of any changes or concerns once our review is complete.

Please provide the following additional information:

Copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

Your contact for this recall will be Edison Thompson who may be reached by phone at 202-366-9525, or by email at Edison.Thompson@dot.gov, or through the office email at RMD.ODI@dot.gov. We look forward to working with you toward a successful completion of this recall campaign.

Sincerely,

A handwritten signature in black ink, appearing to read "Jennifer Timian". The signature is fluid and cursive, with a large initial "J" and a long horizontal stroke at the end.

Jennifer Timian
Chief, Recall Management Division
Office of Defects Investigation
Enforcement