



U.S. Department  
of Transportation  
**National Highway  
Traffic Safety  
Administration**

1200 New Jersey Avenue SE  
Washington, DC 20590

June 19, 2012

MR. JONATHAN LAFORTE  
TECHNICAL MANAGER  
DUCATI NORTH AMERICA  
10443 BANDLEY DRIVE  
CUPERTINO, CA 95014

NVS-215et  
12V-270

**SUBJECT: SWINGARM TO REAR SUSPENSION LINKAGE RETAINING SCREW**

DEAR MR. LAFORTE:

This letter serves to acknowledge Ducati North America's (Ducati) notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall campaign which will be conducted pursuant to Federal law for the motorcycles listed below.

Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

**Makes/Models/Model Years:**  
DUCATI/1199 PANIGALE/2012

**NHTSA Campaign Number:** 12V-270

**Mfg's Report Date:** June 14, 2012

**Components:** SUSPENSION: REAR

**Potential Number of Units Affected:** 375

**Summary:**

DUCATI IS RECALLING CERTAIN MODEL YEAR 2012 PANIGALE MOTORCYCLES BECAUSE OF AN INCORRECT SCREW USED TO RETAIN THE SWINGARM TO THE REAR SUSPENSION LINKAGE.

**Consequence:**

IF THE LINKAGE DETACHES FROM THE SWINGARM, CATASTROPHIC SUSPENSION COLLAPSE WOULD OCCUR AND ADVERSELY AFFECT THE ABILITY TO SAFELY HANDLE THE MOTORCYCLE, INCREASING THE RISK OF A CRASH.

**Remedy:**

DUCATI WILL NOTIFY OWNERS, AND DEALERS WILL INSPECT AND REPLACE, AS NECESSARY, THE INCORRECT SCREW FREE OF CHARGE. DUCATI HAS NOT YET PROVIDED THE AGENCY WITH AN OWNER NOTIFICATION SCHEDULE FOR THIS CAMPAIGN. OWNERS MAY CONTACT DUCATI AT 1-800-231-6696 OR GO TO THEIR WEBSITE AT [WWW.DUCATI.COM](http://WWW.DUCATI.COM).

**Notes:**

DUCATI'S SAFETY RECALL NUMBER IS RCL-12-004. CUSTOMERS MAY CONTACT THE NATIONAL HIGHWAY TRAFFIC SAFETY ADMINISTRATION'S VEHICLE SAFETY HOTLINE AT 1-888-327-4236 (TTY: 1-800-424-9153); OR GO TO [HTTP://WWW.SAFERCAR.GOV](http://WWW.SAFERCAR.GOV).

We have received your proposed owner notification letter and it is currently under review. You will be notified of any changes or concerns once our review is complete.

You are required to provide an estimated date including month, day, and year, when you will send notifications to owners, dealers, and distributors as soon as it becomes available. Please be reminded that it is expected owners will be notified of a safety defect in their vehicles within 60 days of a manufacturer's notification to NHTSA of a safety defect in those vehicles.

Please be reminded of the following requirements:

Copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

As stated in Part 573.7, submission of the first of six consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on or before 30 days after the close of the calendar quarter.

Your contact for this recall will be Edison Thompson, who may be reached by phone at 1-202-366-9525, by email at [Edison.Thompson@dot.gov](mailto:Edison.Thompson@dot.gov), or through the office email at [RMD.ODI@dot.gov](mailto:RMD.ODI@dot.gov). We look forward to working with you for the successful completion of this recall campaign.

Sincerely,

A handwritten signature in black ink, appearing to read "J. Timian". The signature is fluid and cursive, with a long horizontal stroke at the end.

Jennifer Timian  
Chief, Recall Management Division  
Office of Defects Investigation  
Enforcement