



U.S. Department  
of Transportation  
**National Highway  
Traffic Safety  
Administration**

1200 New Jersey Avenue SE  
Washington, DC 20590

June 13, 2012

MR. JIMMY JARMAN  
CUSTOMER SERVICE/  
WARRANTY ADMINISTRATOR  
DIAMOND COACH CORPORATION  
2300 WEST 4<sup>TH</sup>  
OSWEGO, KS 67356

NVS-215et  
12V-263

**SUBJECT: WHEELCHAIR LIFT/OUTER ROLL STOP LATCHING MECHANISM**

**DEAR MR. JARMAN:**

This letter serves to acknowledge Diamond Coach Corporation's (Diamond Coach) notification to the National Highway Traffic Safety Administration (NHTSA) of a defect in the vehicles listed below for which a safety recall campaign will be conducted pursuant to Federal law.

Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

**Makes/Models/Model Years:**

DIAMOND COACH/PT/2008-2010  
DIAMOND COACH/VIP/2008-2010

**NHTSA Campaign Number:** 12V-263

**Mfr's Report Date:** May 29, 2012

**Components:** EQUIPMENT: ADAPTIVE

**Potential Number of Units Affected:** 278

**Summary:**

DIAMOND COACH CORPORATION (DIAMOND COACH) IS RECALLING CERTAIN MODEL YEAR 2008-2010 PT AND VIP BUSES EQUIPPED WITH BRAUN CENTURY-2 AND VISTA-2 WHEELCHAIR LIFTS. OVER TIME, AND WITH FREQUENT USE, THE ROLL STOP LATCHES ON THE WHEELCHAIR LIFT'S OUTER BARRIER MAY BECOME BENT OR MISALIGNED.

**Consequence:**

A WHEELCHAIR OCCUPANT MAY DEFEAT OR RIDE OVER THE INSUFFICIENTLY LATCHED ROLL STOP. IF THIS OCCURS WHEN THE LIFT PLATFORM IS IN AN ELEVATED POSITION, THE WHEELCHAIR'S OCCUPANT COULD FALL AND SUSTAIN INJURY.

**Remedy:**

DIAMOND COACH IS WORKING WITH BRAUN TO IDENTIFY AND NOTIFY OWNERS, AND BRAUN DEALERS WILL REPAIR THE VEHICLES, FREE OF CHARGE. THE SAFETY RECALL IS EXPECTED TO BEGIN DURING JUNE 2012. OWNERS MAY CONTACT DIAMOND COACH AT 1-800-442-4645.

**Notes:**

CUSTOMERS MAY CONTACT THE NATIONAL HIGHWAY TRAFFIC SAFETY ADMINISTRATION'S VEHICLE SAFETY HOTLINE AT 1-888-327-4236 (TTY: 1-800-424-9153); OR GO TO [HTTP://WWW.SAFERCAR.GOV](http://www.safercar.gov).

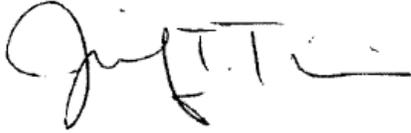
We have received Diamond Coach's proposed owner notification letter and it is currently under review. You will be notified of any changes or concerns once our review is complete.

Please provide the following additional information:

Copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

Your contact for this recall will be Edison Thompson who may be reached by phone at 202-366-9525, or by email at [Edison.Thompson@dot.gov](mailto:Edison.Thompson@dot.gov), or through the office email at [RMD.ODI@dot.gov](mailto:RMD.ODI@dot.gov). We look forward to working with you toward a successful completion of this recall campaign.

Sincerely,

A handwritten signature in black ink, appearing to read "Jennifer Timian". The signature is fluid and cursive, with a large initial "J" and a long horizontal stroke at the end.

Jennifer Timian  
Chief, Recall Management Division  
Office of Defects Investigation  
Enforcement