



U.S. Department  
of Transportation  
**National Highway  
Traffic Safety  
Administration**

1200 New Jersey Avenue SE  
Washington, DC 20590

June 13, 2012

MS. GINGER MARKUS  
WARRANTY/CUSTOMER SERVICE  
COLLINS BUS CORPORATION  
415 WEST 6TH  
SOUTH HUTCHINSON, KS 67505

NVS-215kjs  
12V-259

**SUBJECT: WHEELCHAIR LIFT/OUTER ROLL STOP LATCHING MECHANISM**

**DEAR MS. MARKUS:**

This letter serves to acknowledge Collins Bus Corporation's (Collins) notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall campaign which will be conducted pursuant to Federal law for the vehicles listed below.

Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

**Makes/Models/Model Years:**

COLLINS/GRAND BANTAM/2008  
COLLINS/GRAND BANTAM/2010  
COLLINS/MID BUS GRAND GUIDE/2008  
COLLINS/MID BUS GRAND GUIDE/2010  
COLLINS/MID BUS SUPER GUIDE/2008  
COLLINS/MID BUS SUPER GUIDE/2010  
COLLINS/SUPER BANTAM/2008  
COLLINS/SUPER BANTAM/2010

**NHTSA Campaign Number:** 12V-259      **Mfg's Report Date:** June 5, 2012

**Components:** EQUIPMENT ADAPTIVE

**Potential Number of Units Affected:** 238

**Summary:**

COLLINS IS RECALLING CERTAIN MODEL YEAR 2008 AND 2010 GRAND BANTAM, SUPER BANTAM, MID BUS GRAND GUIDE, AND MID BUS SUPER GUIDE SCHOOL BUSES MANUFACTURED FROM FEBRUARY 21, 2008, THROUGH SEPTEMBER 21, 2010, EQUIPPED WITH BRAUN CENTURY-2 WHEELCHAIR LIFTS. OVER TIME, AND WITH FREQUENT USE, THE ROLL STOP LATCHES ON THE OUTER BARRIER MAY BECOME BENT OR MISALIGNED.

**Consequence:**

A WHEELCHAIR OCCUPANT MAY DEFEAT OR RIDE OVER THE INSUFFICIENTLY LATCHED ROLL STOP. IF THIS OCCURS WHEN THE LIFT PLATFORM IS IN AN ELEVATED POSITION, THE WHEELCHAIR'S OCCUPANT COULD FALL AND SUSTAIN INJURY.

**Remedy:**

COLLINS WILL NOTIFY OWNERS AND REPAIRS WILL BE PERFORMED BY AUTHORIZED BRAUN DEALERS FREE OF CHARGE. THE SAFETY RECALL IS EXPECTED TO BEGIN ON OR ABOUT JUNE 22, 2012. OWNERS MAY CONTACT THE BRAUN CUSTOMER EXPERIENCE GROUP AT 1-800-488-0359 OR COLLINS BUS CUSTOMER SERVICE AT 1-800-533-1850 EXT. 424.

**Notes:**

CUSTOMERS MAY CONTACT THE NATIONAL HIGHWAY TRAFFIC SAFETY ADMINISTRATION'S VEHICLE SAFETY HOTLINE AT 1-888-327-4236 (TTY: 1-800-424-9153); OR GO TO [HTTP://WWW.SAFERCAR.GOV](http://www.safercar.gov).

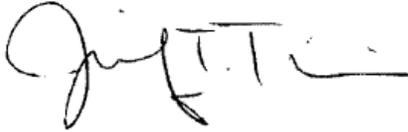
We have received Collins' proposed owner notification letter and it is currently under review. You will be notified of any changes or concerns once our review is complete.

Please provide the following additional information:

Copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

Your contact for this recall will be Kelly Schuler, who may be reached by phone at 1-202-366-5227, by email at [Kelly.Schuler@dot.gov](mailto:Kelly.Schuler@dot.gov), or through the office email at [RMD.ODI@dot.gov](mailto:RMD.ODI@dot.gov). We look forward to working with you for the successful completion of this recall campaign.

Sincerely,

A handwritten signature in black ink, appearing to read "Jennifer Timian". The signature is fluid and cursive, with a long horizontal stroke at the end.

Jennifer Timian  
Chief, Recall Management Division  
Office of Defects Investigation  
Enforcement