

Safety Defect and Noncompliance Report Guide for Vehicles
PART 573 Defect and Noncompliance Responsibility and Reports¹

On May 28, 2012, Starcraft Bus [MFR] decided that (a defect which relates to motor vehicle safety)(a noncompliance with Federal Motor Vehicle Safety Standard No. 217.S5.2.3.2 (3)) exists in the motor vehicles listed below, and is furnishing notification to the National Highway Traffic Safety Administration in accordance with 49 CFR Part 573 Defect and Noncompliance Responsibility and Reports.

Date this report was prepared: May 31, 2012

Furnish the manufacturer's identification code for this recall (if applicable): 12E-017

1. Identify the full corporate name of the fabricating manufacturer of the vehicle being recalled. If the recalled vehicle is imported, provide the name and mailing address of the designated agent as prescribed by 49 U.S.C. §30164.

Starcraft Bus

Division of Forest River Inc.

Identify the corporate official, by name and title, whom the agency should contact with respect to this recall.

Larry Hall

Engineering Manager – Commercial Bus Division

Telephone Number: 800-347-7440 ext 252 Fax No.: 574-642-4835

Name and Title of Person who prepared this report.

Larry Hall

Engineering Manager – Commercial Bus Division

Signed: 

¹ Each manufacturer must furnish a report, to the Associate Administrator for Enforcement, for each defect or noncompliance condition which relates to motor vehicle safety.

This guide was developed from 49 CFR Part 573, "Defect and Noncompliance Responsibility and Reports" and also outlines information currently requested. Any questions, please consult the complete Part 573 or contact Jennifer Timian at (202) 366-0209, by FAX at (202) 366-7882, or by E-Mail to RMD.ODI@dot.gov.

I. Identify the Vehicle Models Involved in the Recall

2. Identify the Vehicles Involved in the Recall, for each make and model or applicable vehicle line (provide illustrations or photographs as necessary to describe the vehicle), provide:

Make(s): Starcraft Bus

Model Years Involved: 2011 - 2012

Model(s): StarLite

Production Dates: Beginning: 04/01/2011 **Ending:** 03/25/2012

VIN Range: Beginning: 1FDEE3FL0BDA46638 **Ending:** 1FEE3FL5CDA62853

Vehicle Type: Ford Cutaway **Bodystyle:** Shuttel Bus

Descriptive information which characterizes/distinguishes the recalled vehicles from those model vehicles not included in the recall:

This recall involves Ford StarLite models produced from 04/01/2010 through 03/25/2012. This recall only involves the Starcraft commercial products, which is under contract with Transportation.

Make(s): _____ **Model Years Involved:** _____ **Model(s):** _____

Production Dates: Beginning: _____ **Ending:** _____

VIN Range: Beginning: _____ **Ending:** _____

Vehicle Type: _____ **Bodystyle:** _____

Descriptive information which characterizes/distinguishes the recalled vehicles from those model vehicles not included in the recall:

Make(s): _____ **Model Years Involved:** _____ **Model(s):** _____

Production Dates: Beginning: _____ **Ending:** _____

VIN Range: Beginning: _____ **Ending:** _____

Vehicle Type: _____ **Bodystyle:** _____

Descriptive information which characterizes/distinguishes the recalled vehicles from those model vehicles not included in the recall:

The type of roof hatch, which was a specification in the contrat. Pro-Lo, No Vent, Gray, 92”R Model
Number 298 9245-G200.

Identify the approximate percentage of the production of all the recalled models manufactured by your company between the inclusive dates of manufacture provided above, that the recalled model population represents. For example, if the recall involved Vehicles equipped with certain items of equipment from January 1, 1996 through April 1, 1997, then what was the percentage of the recalled Vehicles of all Vehicles manufactured during that time period. 2.4%

II. Identify the Recall Population

3. Furnish the total number of vehicles recalled potentially containing the defect or noncompliance.

Model	Year	Number of Vehicles Potentially Involved
StarLite	2011	40
StarLite	2012	21

Total Number Potentially Affected by the Recall: _____ 61

4. Furnish the approximate percentage of the total number of vehicles estimated to actually contain the defect or noncompliance:

Identify and describe how the recall population was determined--in particular how the recalled models were selected and the basis for the beginning and final dates of manufacture of the recalled vehicles:

The recall population was determined by the ship dates of the manufactured Roof Hatch from Specialty Manufacturing Inc. and cross referenced with the dates that units were pulled off-line.

III. Describe the Defect or Noncompliance

5. Describe the defect or noncompliance. The description should address the nature and physical location of the defect or noncompliance. Illustrations should be provided as appropriate.

Specialty Manufacturing Inc. (SMI) has determined that Pro-Lo roof hatches which were manufactured between April 1, 2011 and March 25,2012 may not comply with the maximum opening force requirement. During this time period may exceed the 40 lbs. maximum prescribed by FMVSS 217 by an average of 7 lbs.

Describe the cause(s) of the defect or noncompliance condition.

The Nylon Receiver and two anti-rattle springs at the latch needs to be replace.

Describe the consequence(s) of the defect or noncompliance condition.

To open the roof hatch may take an addition force up to 7lbs. more.

Identify any warning which can (a) precede or (b) occur.

None

If the defect or noncompliance is in a component or assembly purchased from a supplier, identify the supplier by corporate name and address.

Specialty Manufacturing Inc.

10200 Pineville Road

Pineville, NC 28134

Identify the name and title of the chief executive officer or knowledgeable representative of the supplier:

Mike Hagan

Director of Sales & Marketing

Specialty Manufacturing Inc.

IV. Provide the Chronology in Determining the Defect/Noncompliance

If the recall is for a defect, complete item 6, otherwise item 7.

- 6. With respect to a defect, furnish a chronological summary (including dates) of all the principle events that were the basis for the determination of the defect. The summary should include, but not be limited to, the number of reports, accidents, injuries, fatalities, and warranty claims.**
- 7. With respect to a noncompliance, identify and provide the test results or other data (in chronological order and including dates) on which the noncompliance was determined.**

Testing was done and Specialty Manufacturing Inc. followed up with an investigation and Submitted a Part 573 report. Ref. 12E-017

V. Identify the Remedy

8. A description of the manufacturer's program for remedying the defect or noncompliance. This program shall include a plan for reimbursing an owner or purchaser who incurred costs to obtain a remedy for the problem addressed by the recall within a reasonable time in advance of the manufacturer's notification of owners, purchasers and dealers, in accordance with §573.13 of this part. A manufacturer's plan may incorporate by reference a general reimbursement plan it previously submitted to NHTSA, together with information specific to the individual recall. Information required by §573.13 that is not in a general reimbursement plan shall be submitted in the manufacturer's report to NHTSA under this section. If a manufacturer submits one or more general reimbursement plans, the manufacturer shall update each plan every two years, in accordance with §573.13. The manufacturer's remedy program and reimbursement plans will be available for inspection by the public at NHTSA headquarters.

SMI has developed a remedy program to replace the nylon receiver on the Pro-Lo roof hatch using the 009493 ProLo repair service kit.

9. Furnish a description of the manufacturer's remedy for the defect or noncompliance. Clearly describe the differences between the recall condition and the remedy.

Clearly describe the distinguishing characteristics of the remedy component/assembly versus the recalled component/assembly.

Identify and describe how and when the recall condition was corrected in production. If the production remedy was identical to the recall remedy in the field, so state. If the product was discontinued, so state.

VI. Identify the Recall Schedule

10. Furnish a schedule or agenda (with specific dates) for notification to other manufacturers, dealers/retailers, and purchasers. Please, identify any foreseeable problems with implementing the recall.

A written procedure for a field fix has been completed by SMI. Starcraft will send that documentation to dealers pending approval from NHTSA.

VII. Furnish Recall Communications

11. Furnish a final copy of all notices, bulletins, and other communications that relate directly to the defect or noncompliance and which are sent to more than one manufacturer, distributor, or purchaser. This includes all communications (including both original and follow-up) concerning this recall from the time your company determines the defect or noncompliance condition on, not just the initial notification. A DRAFT copy of the notification documents should be submitted to this office by Fax (202-366-7882) or by E-Mail to RMD.ODI@dot.gov for review prior to mailing.

Note that these documents are to be submitted separately from those provided in accordance with Part 579.5 requirements.