

**STARTRANS**  
*A Division of Supreme Indiana Operations Inc.*  
2592 East Kercher Road - Goshen, Indiana 46528 - 574-642-4730 fax: 574-642-4169

## SAFETY RECALL NOTICE

June 2, 2012

Dear Vehicle Owner:

This notice is sent to you in accordance with the requirements of the National Highway Traffic and Motor Vehicle Safety Act.

Startrans has decided that certain November, 2006 to September, 2010 buses with the Braun Corporation wheelchair lift series AA through DA Century and Vista 2<sup>nd</sup> generation Dual Parallel Arm model wheelchair lifts manufactured from November, 2006 to September, 2010 may develop or exhibit a defect related to the outer rollstop latch. This defect may result in a passenger falling from the elevated lift platform and being injured or killed.

Your vehicle, identified on the enclosed Vehicle Identification List is affected. For this reason we ask that you read the enclosed bulletin and follow the installation directions. The attached Braun Corporation Bulletin explains how to correct this condition and is provided to you free of charge and reimbursement for labor instructions should be filed and or submitted to the Braun Lift Corporation..

Federal regulations require that any vehicle lessor receiving this recall notice must forward a copy of this notice to the lessee within ten days.

If you had this installation process performed before you received this letter, you may be eligible to receive reimbursement for the cost of obtaining a pre-notification remedy of the problem associated with this recall. For more information contact Supreme Corporation at 1-800-642-4889 and ask for the Startrans Warranty Department.

If you have any problem regarding this recall, please contact the Startrans Warranty Department at (574) 642-4730. A Startrans Bus Representative will arrange for prompt attention to your vehicle.

We regret any inconvenience which this action may cause you. However, we are concerned about your safety. If Startrans fails or is unable to remedy this defect without charge and within a reasonable timeframe, you may submit a written complaint to the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Avenue, SE., Washington, DC 20590, or call the toll-free Vehicle Hotline at 1-888-327-4236 (TTY: 1-800-424-9153); or go to <http://www.safercar.gov>.

The National Highway Traffic Safety Administration (NHTSA) has been informed of this recall notice and has assigned number 12V-186 to this case.

Thank you for your attention to this important matter.

Sincerely, Startrans Warranty Department